

Best Options for Expense Reporting in the Data Warehouse

Bringing Administrators Together: Developing Professional Excellence March 2008



Expense Reporting: Reviewing the Options

Expense Reporting – you have questions

- Every unit has a need to monitor, evaluate, and investigate expenditures (examples: Grants, Payroll, PO's, PCard)
- Every unit has a need for lists of expenses to review
- Every unit has a related need for summaries of those detailed expenses



- Some units have a desire for more than the standard listings and summaries
- Some units need customizable or downloadable listings and summaries

Expense Reporting – DS Options

There are a variety of information solutions depending on your level of need, the sophistication of the question, and your ability to dedicate time and resources to obtaining your answers.

If you have questions which are answered no where else <u>and</u> you are willing to invest time resources in understanding business processes, data, reporting tools and report writing, then you likely need to access the data warehouse and/or the Business Objects report writing tool.

Banner forms

EDDIE reports (refreshable daily)

View Direct reports (end of month)

Data warehouse access

Getting started in the data warehouse

- You will need to obtain access to the data warehouse by asking your USC (Unit Security Contact) to obtain access for you http://www.ds.uillinois.edu/web/Home/GetAccess/ForUSCs.aspx
- You will need to install Business Objects on your machine
 - You will need administrator rights on your machine to install the software
 - This weekend (3/8 3/9), we are upgrading to Business Object XI. You can read more about the upgrade at:
 - http://www.ds.uillinois.edu/web/Home/ChangesUpdates/Upgrades.aspx
- Decision Support strongly suggests you attend available training on the Business Objects tool and the data that you are interested in

http://www.ds.uillinois.edu/web/Home/Help/Classes.aspx



You have access to Finance and HR data in the EDW...



22 Finance and HR universes — Now what?

- 1. DM HR Payroll Reconciliation Universe
- 2. EDW Finance Accounts Receivable
- 3. EDW Finance CFOAPAL
- 4. EDW Finance Custom Year Funds
- 5. EDW Finance Federal Ag Apprprtns
- 6. EDW Finance Fixed Assets
- 7. EDW Finance Grants Proposals
- 8. EDW Finance Grants Streamlined
- 9. EDW Finance Ledger OL GL
- 10. EDW Finance PCard Transactions
- 11. EDW Finance Posted Transactions
- 12. EDW Finance Purchase Order Invoices

- 13. EDW HR Deduction Administration
- 14. EDW HR Employee Administration
- 15. EDW HR Leave Tracking
- 16. EDW HR Payroll
- 17. EDW HR Position Job Hierarchy
- 18. EDW HR Reported Time
- 19. EDW HR Salary Planner
- 20. EDW HR Time and Attendance
- 21. EDW HRFIN BOS Payroll
- 22. EDW HRFIN BOS Expense

6 Finance and HR universes contain expenses

- 1. DM HR Payroll Reconciliation Universe
- 2. EDW Finance Grants Streamlined
- 3. EDW Finance Ledger OL GL
- 4. EDW Finance PCard Transactions
- 5. EDW HR Payroll
- 6. FDW FRFIN DOS Payroll
- 7. EDW HRFIN BOS Expense





6 Finance and HR Expense Universes:

- 1. DM HR Payroll Reconciliation Universe The purpose of this Universe is to help identify errors in processed payroll
- 2. EDW Finance Grants Streamlined The purpose of this Universe is to list grants and summarize grant dollars: Budget, Revenue, Expense, Encumbrance, Reservation
- 3. EDW Finance Ledger OL GL The purpose of this Universe is to list financial transactions (operating or general ledger) and summarize dollars: Budget, Revenue, Expense, Encumbrance, Reservation, Assets, Liabilities
- 4. EDW Finance PCard Transactions The purpose of this Universe is to list PCard expense transactions and related information
- 5. EDW HR Payroll The purpose of this Universe is to list Payroll transactions of all types and related information: gross pay, employer paid benefits, encumbrances, voids, manual, reissued, adjustments, and redistributes

6 Finance and HR Expense Universes cont.

- EDW HRFIN BOS Payroll This Universe is scheduled to be decommissioned. Please <u>do not</u> use it
- 6. EDW HRFIN BOS Expense The purpose of this Universe is listing all types of expenditures with additional payroll detail by person. This Universe contains expense data for the current and previous fiscal years only.



6 Finance and HR Expense Universes



The question you are trying to answer will determine the 'best' Business Objects Universe to use.

- At the end of 2007, a Business User Reporting Survey was sent out to over 1,600 people at UIC
- The survey focused on finance and HR reporting needs
- We will utilize several of the reporting needs expressed in the results of that survey as our examples



When getting information from the Data Warehouse, you have these options:

- 1. Write your own report from scratch
- 2. Look for a pre-authored report to use or modify in:
 - Solution Library
 - Query Clearinghouse



What is Solution Library?

DS Solution Library

- Frequently asked user reporting questions
- DS Authored step by step instructions and sample Business
 Objects reports designed to meet specific reporting needs
- Users asked for pre-assembled report samples to use as a starting point for learning and customization
- Solution Library grows based on user feedback

Solution Library link:

http://www.ds.uillinois.edu/web/Home/SolLib.aspx



What is Query Clearinghouse (QCH)?

DS Query Clearinghouse

- A place for users to share report templates
- Any data warehouse user can post Business Objects files for others to use as a starting point
- Share and work together!

 Query Clearinghouse link: <u>https://www.ds.uillinois.edu/Reports/Authentication/Login.aspx?ReturnUrl=%2freports%2fQCH%2fQCHBrowser.aspx</u>

It all begins with a question...



You know you wanna' ask

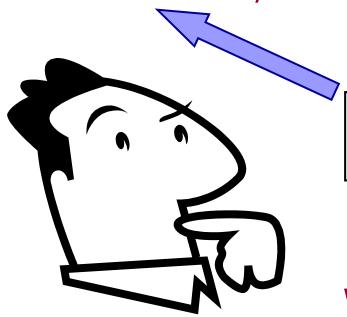
Sample business question 1:



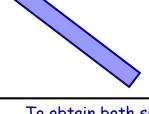
By requesting your org code, you will need a condition on Campus and Org.



What Journal Vouchers (JVs) effected my org code last month and who/what is the other side of the transaction?



When you use the phrase 'last month', you will most likely need a condition on year and month.



To obtain both sides of the transaction, you will be utilizing two queries.

What universe should I use?

Discussion: Which Universe would you use?

What Journal Vouchers (JVs) effected my org code last month and what is the other side of the transaction?

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Before you begin from scratch, why not check for a pre-authored reporting solution?



www.ds.uillinois.edu

Accessing Solution Library

University of Illinois

CHICAGO · SPRINGFIELD · URBANA-CHAMPAIGN



Create Reports | View Reports | Download Data |

Get Help

Get Access

About Data

DW Changes

Benefit

About DS

DECISION SUPPORT

DS Home | Contact | to EDDIE | Site Map

Welcome

Decision Support (DS) is a customer service unit with a focus on data warehousing, business intelligence, and information management. Decision Support is part of the University Office for Planning and Budgeting, its responsibilities include managing the University's Data Warehouse, providing data access, helping staff create their own reports, and providing data education and general information about University data and reporting.

❖ Get Started

All the information you need to start:

- Creating Custom Reports
- Creating Data Downloads
- Viewing Standard Reports

Assistance & Training

One-stop resource for:

- Training Sessions, Webcasts, Demos, and Hands-on Assistance
- hnical Support * Troubleshooting Guides
- Templates & Solutions

About Data

Dynamic information about:

- Metadata & Documentation
- Data & System Availability and Load Status
- Data Quality Advisories

A Benefit

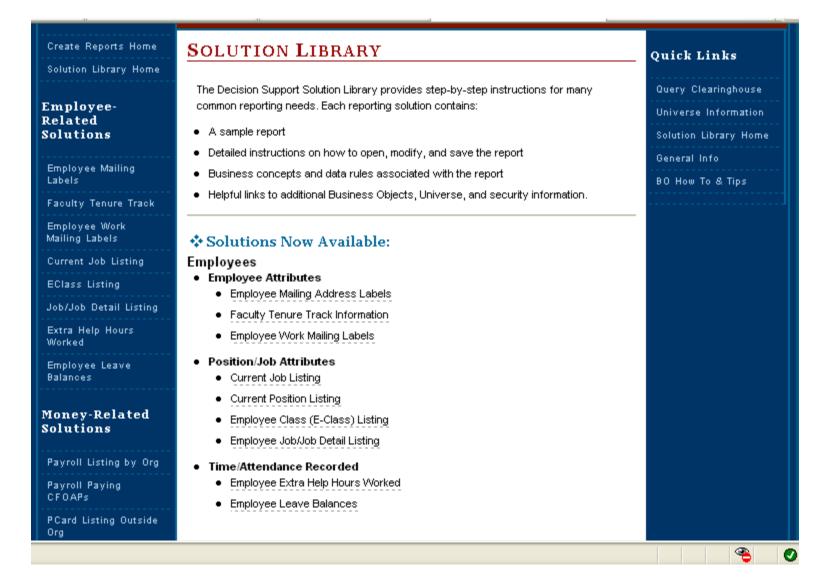
Find out how:

- The University Benefits from the Data Warehouse
- Your Unit Can Use Data to Support Business Goals
- Other Higher Ed Institutions Use Data Warehouses

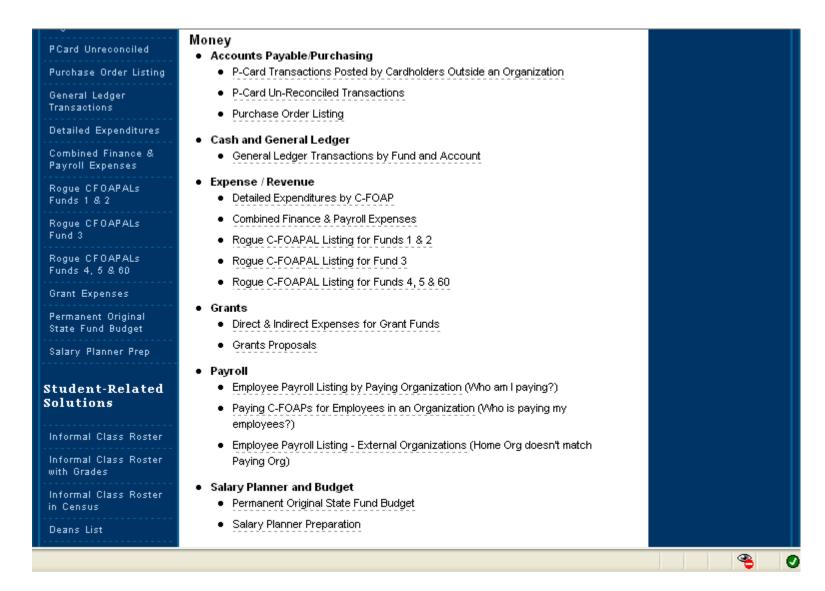
Accessing Solution Library



Available Solutions on the DS website



Available Solutions on the DS website



No DS Solution? Try Query Clearinghouse!



Press on the "Login Using Bluestem"



Standard Report Directory

Reporting Central

Standard Report Directory

Ouery Clearinghouse

uthentication

Please Login

Access to this page is restricted. Authorized users may gain access by providing their University NetID and password using Bluestem.

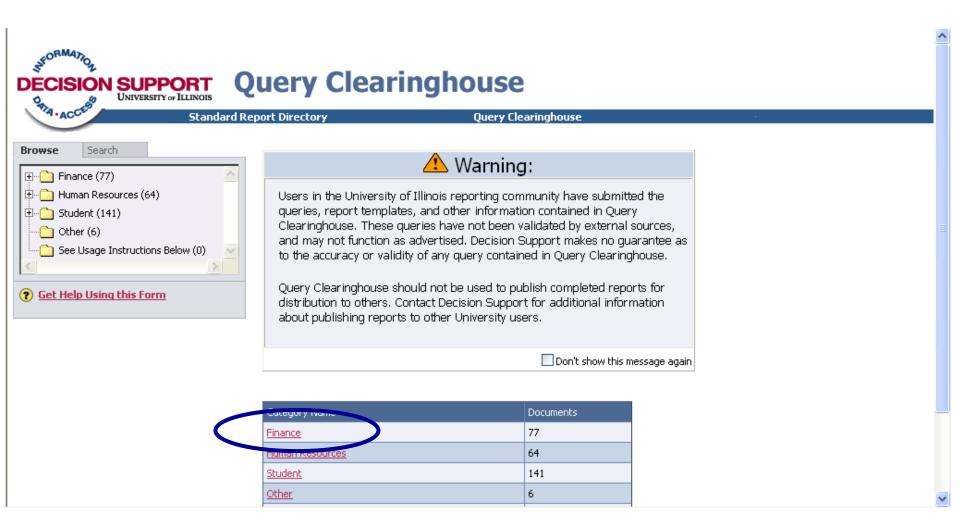


Having trouble? Check out CITES password information

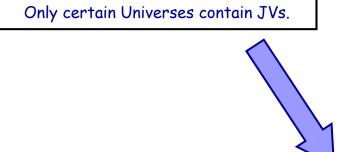
To Decision Support Home

To EDDIE Login

Query Clearinghouse



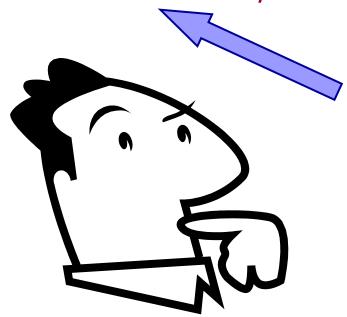
What was the question?



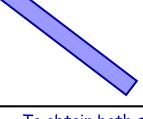
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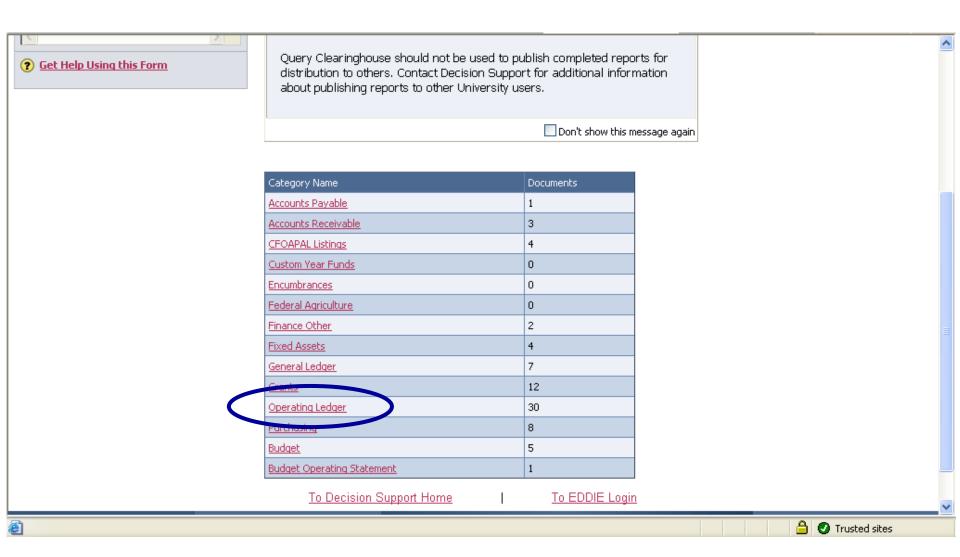


When you use the phrase 'last month', you will most likely need a condition on year and month.

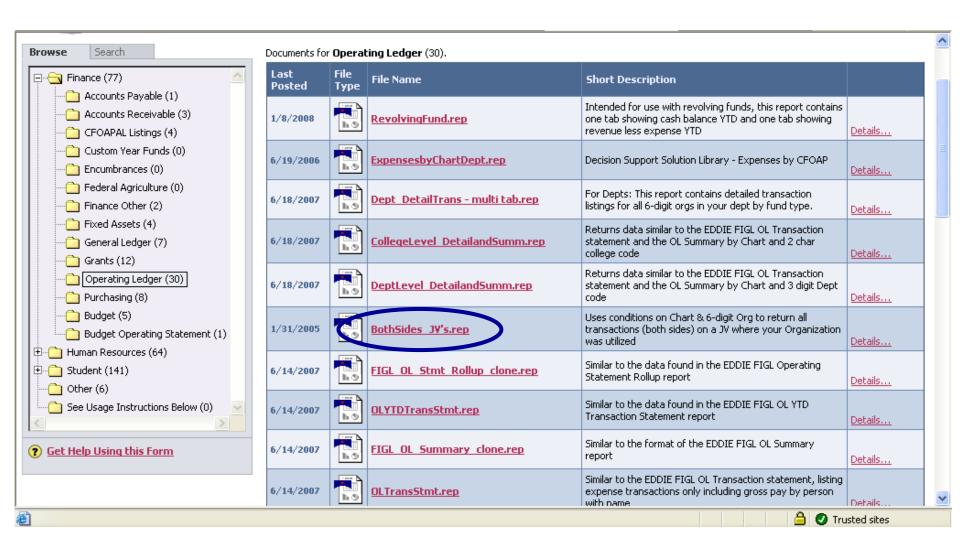


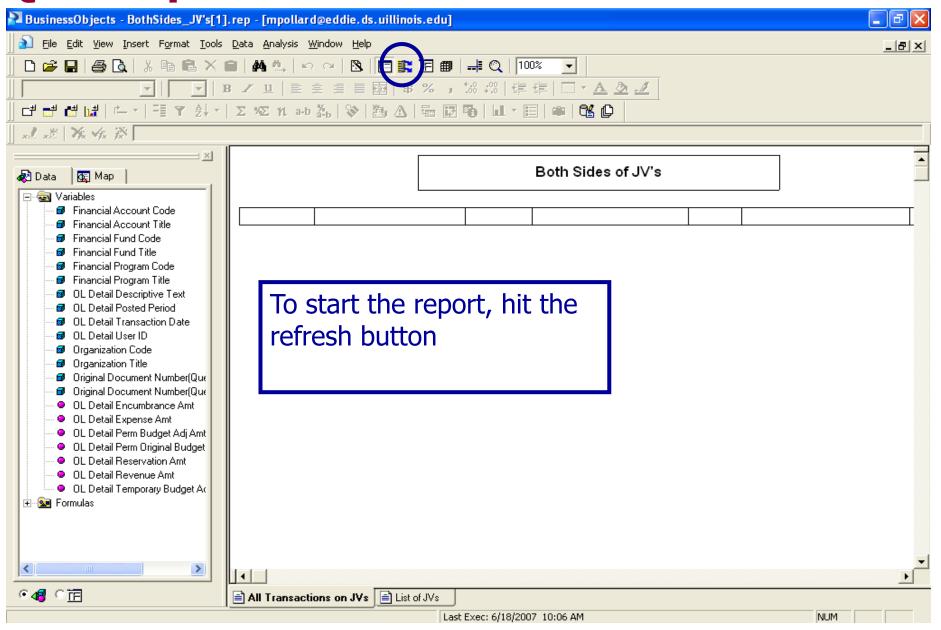
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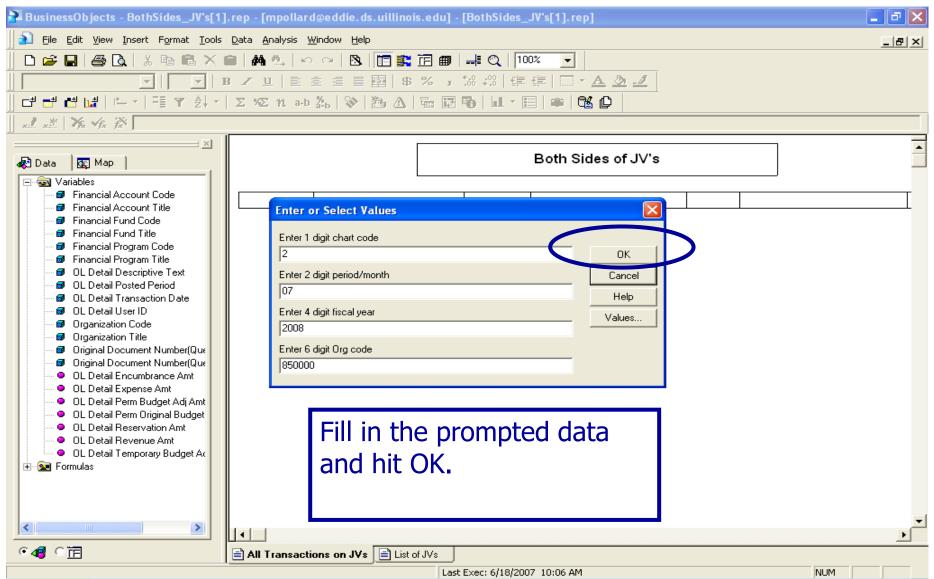
Query Clearinghouse - Finance

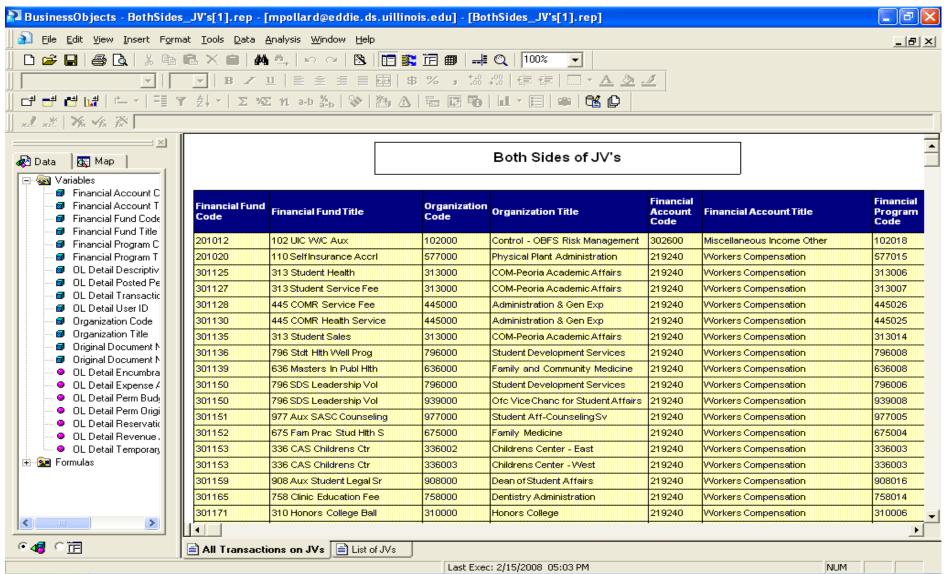


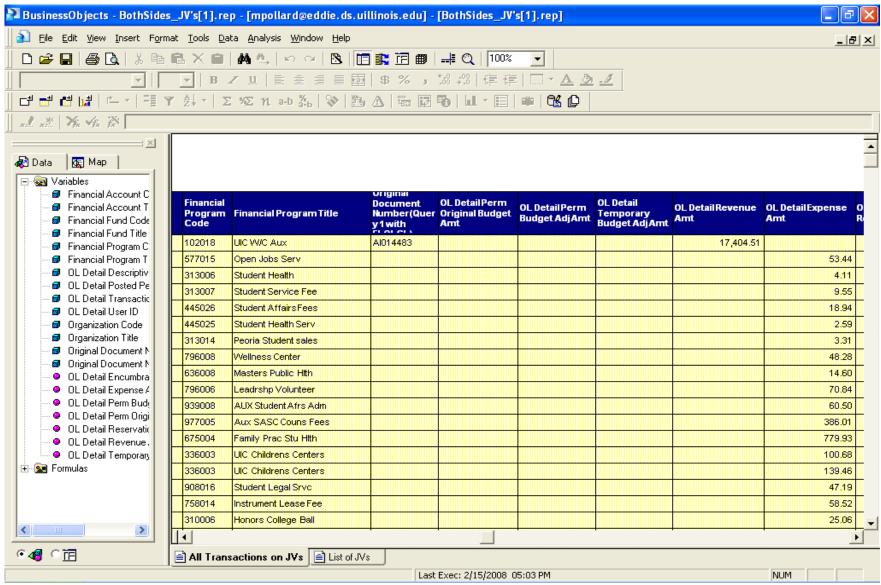
QCH – Finance\Operating Ledger

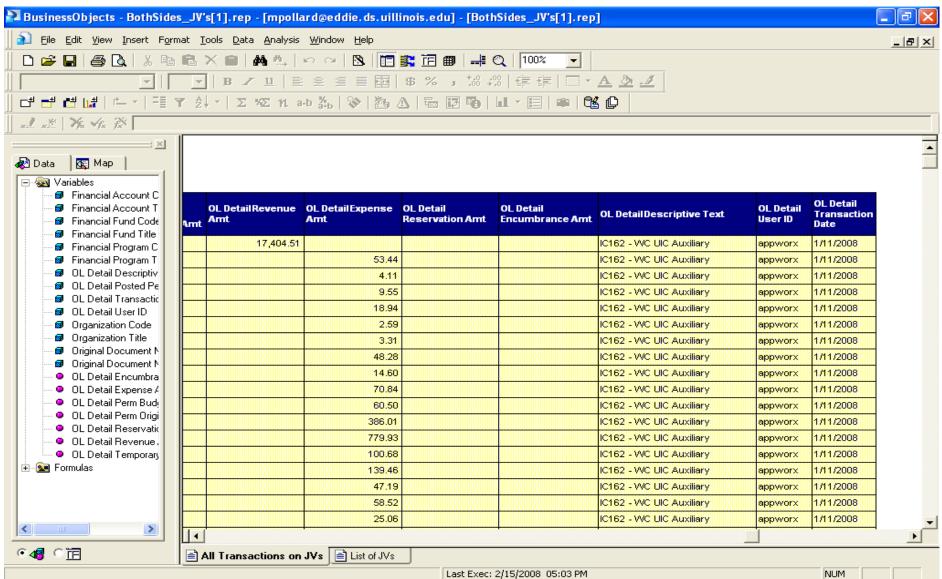










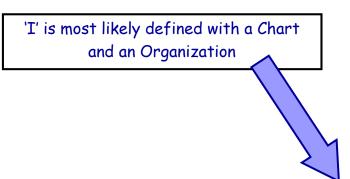


Eureka! Question answered.



Let's Try Another one!

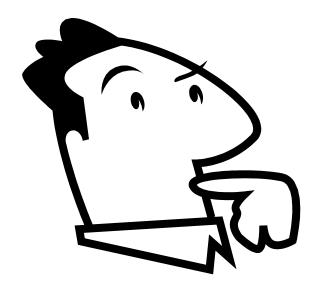
Sample business question 2:



When you describe what you spend money on, you will want to see all of the details.



How much did I spend last month on what and whom?



When you use the phrase 'last month', you will most likely need a condition on year and month.



Only one Universe contains what AND on whom detailed expenses.

What universe should I use?

Discussion: Which Universe would you use?

How much did I spend last month on what and whom?



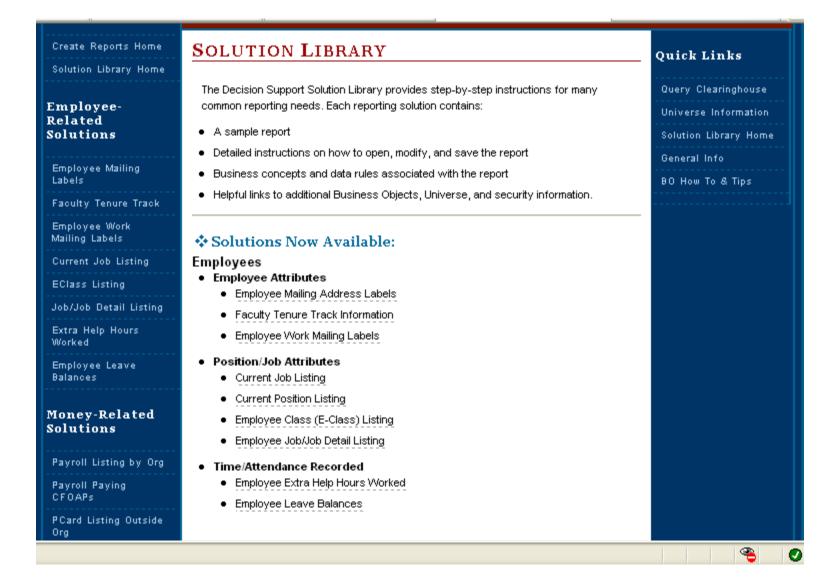
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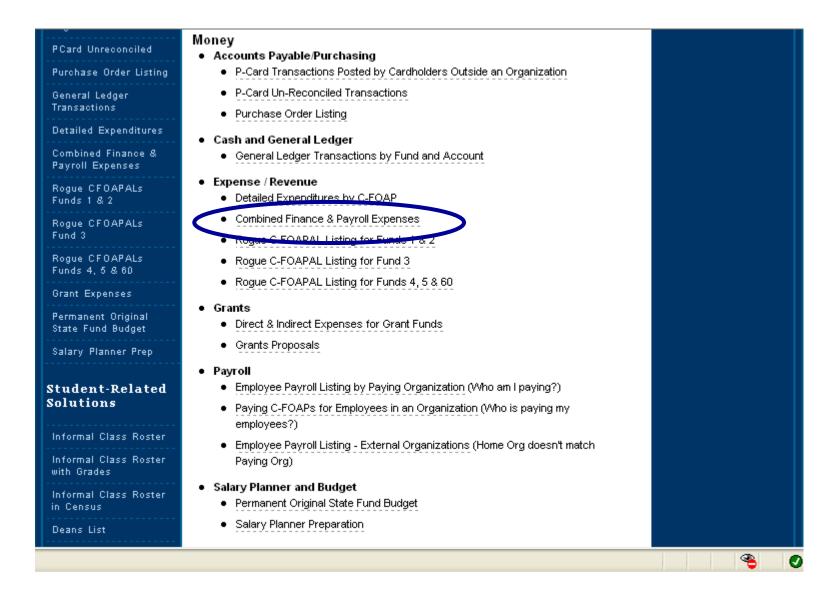
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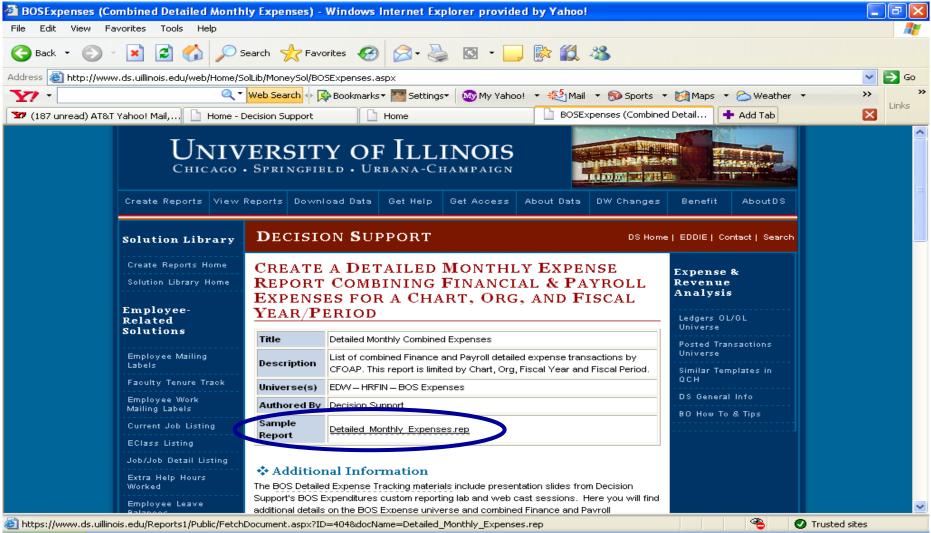
Available Solutions on the DS website



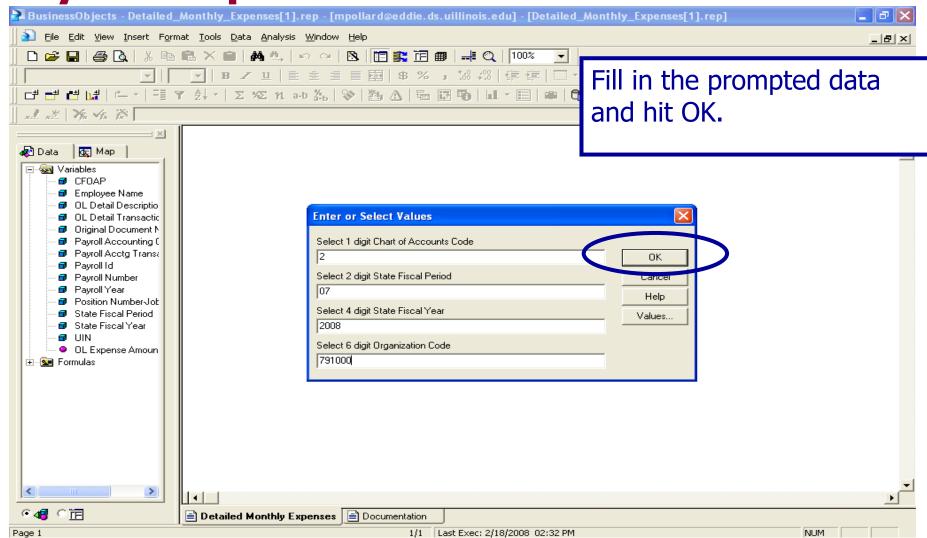
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Solution Library – Combined Finance and Payroll Expenses

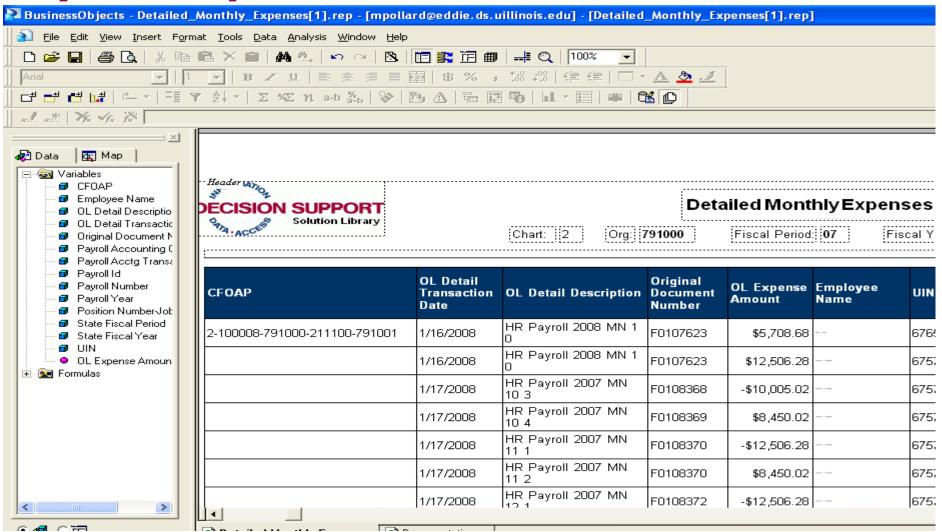


Solution Library – Combined Finance and Payroll Expenses



42

Solution Library – Combined Finance and Payroll Expenses

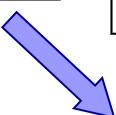


Sample question 2 with a slight variation:





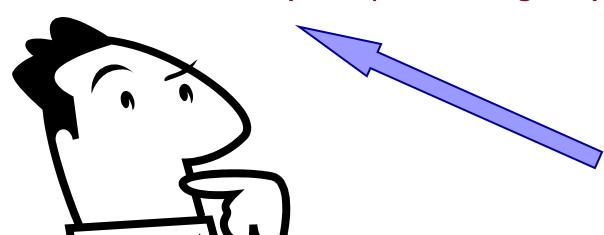
When you describe what you spend money on, you will want to see all of the details.







How much was spent last month on what and whom, for a PI (Principal Investigator)?



Only one Universe contains what AND on whom detailed expenses.

What universe should I use?

Discussion: Which Universe would you use?

How much was spent last month on what and whom, for a PI (Principal Investigator)?



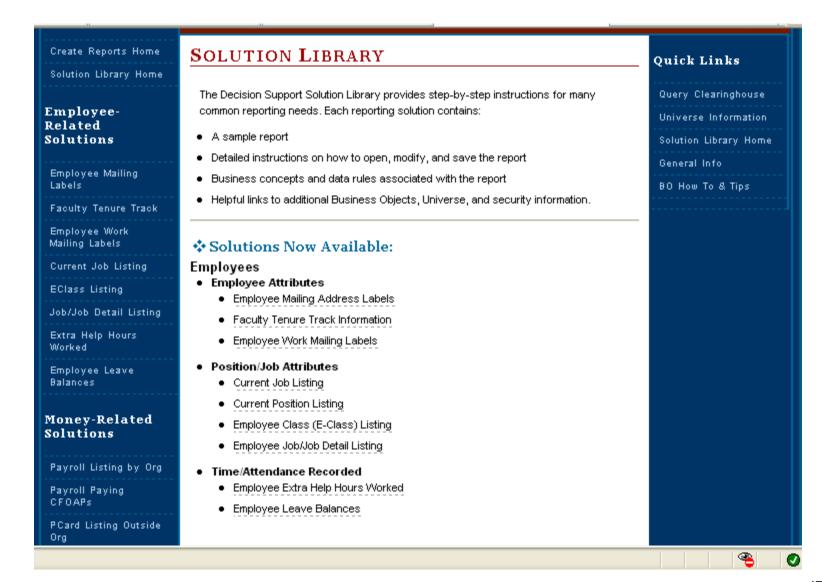
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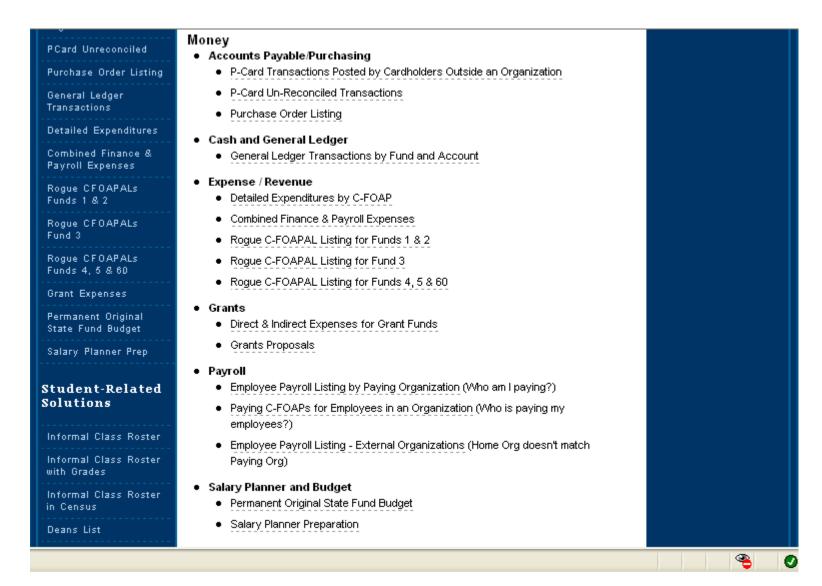
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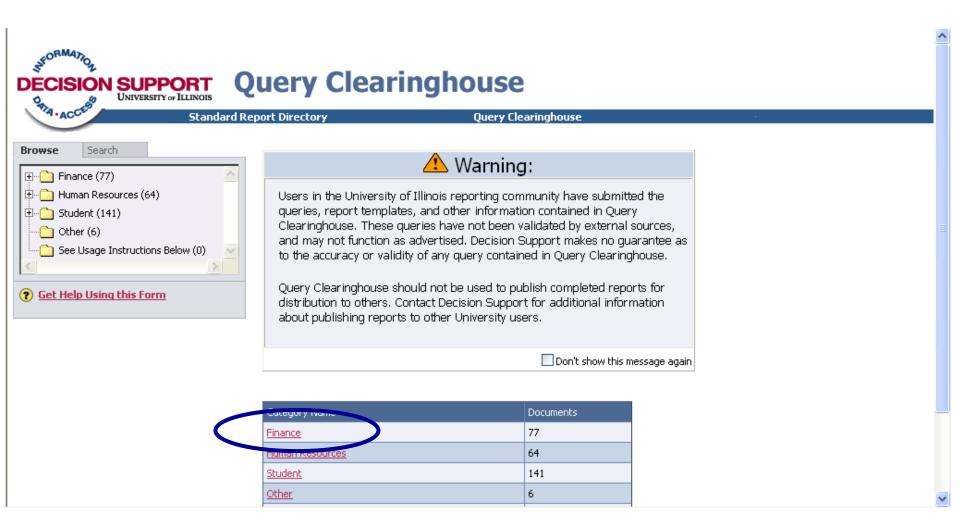
Available Solutions on the DS website



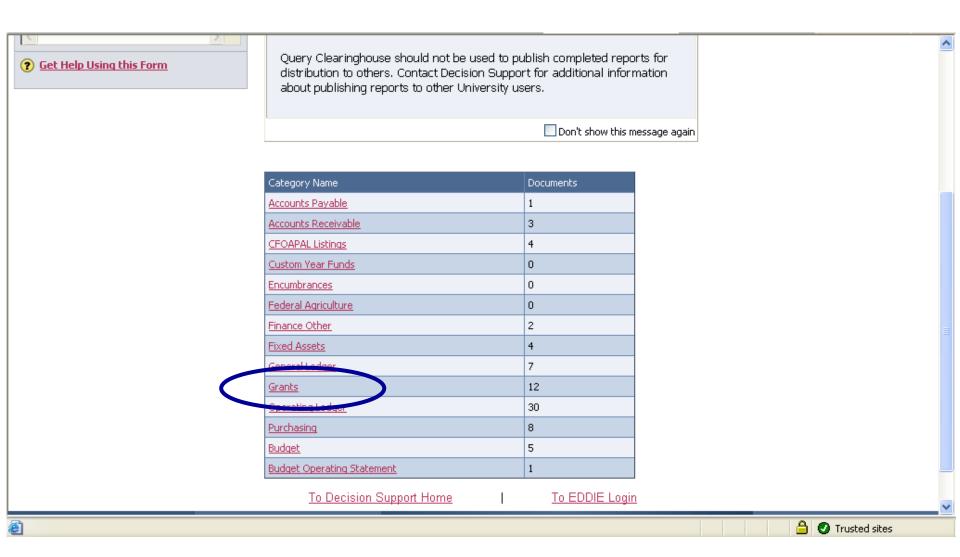
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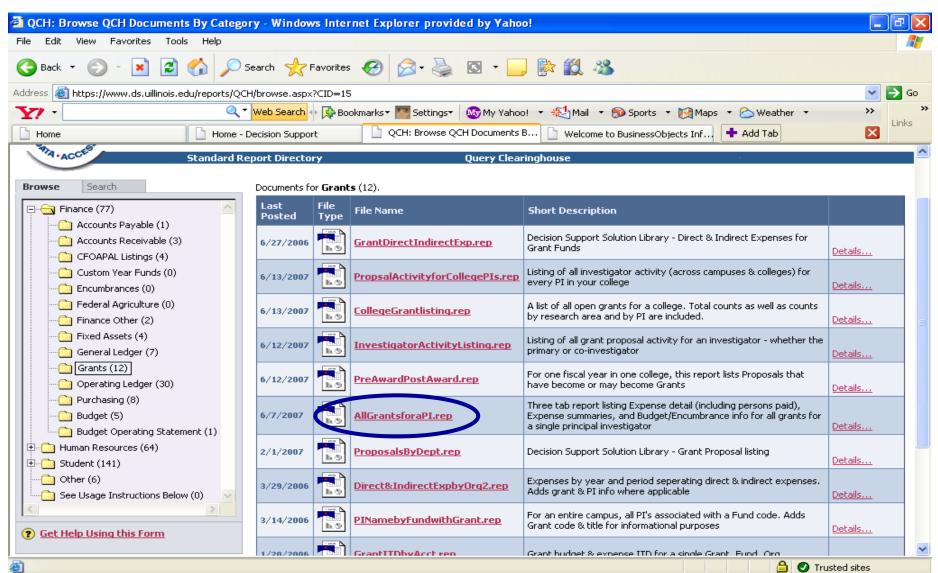
Query Clearinghouse

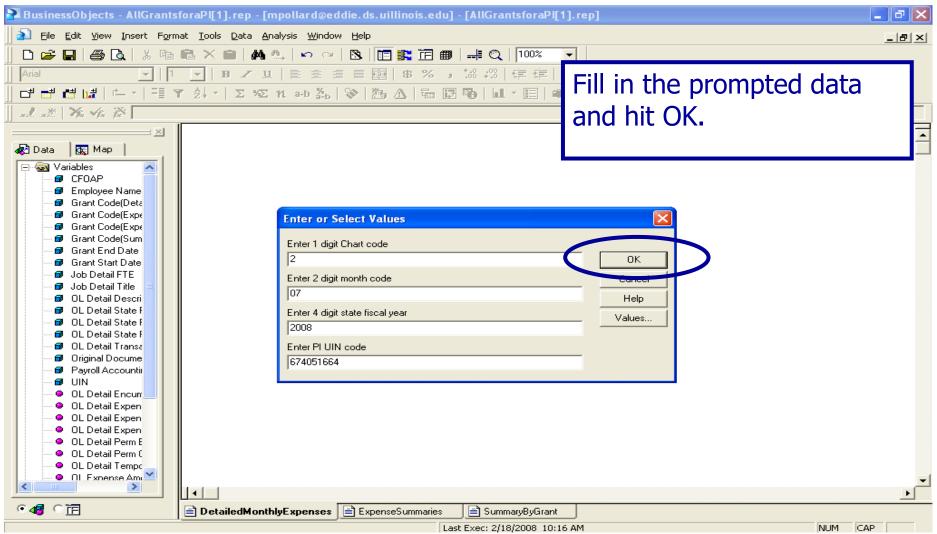


Query Clearinghouse - Finance

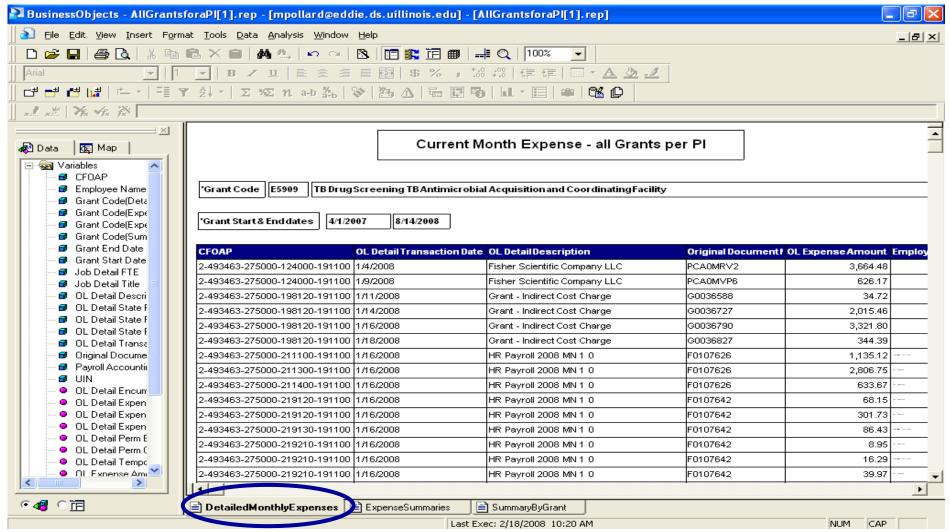


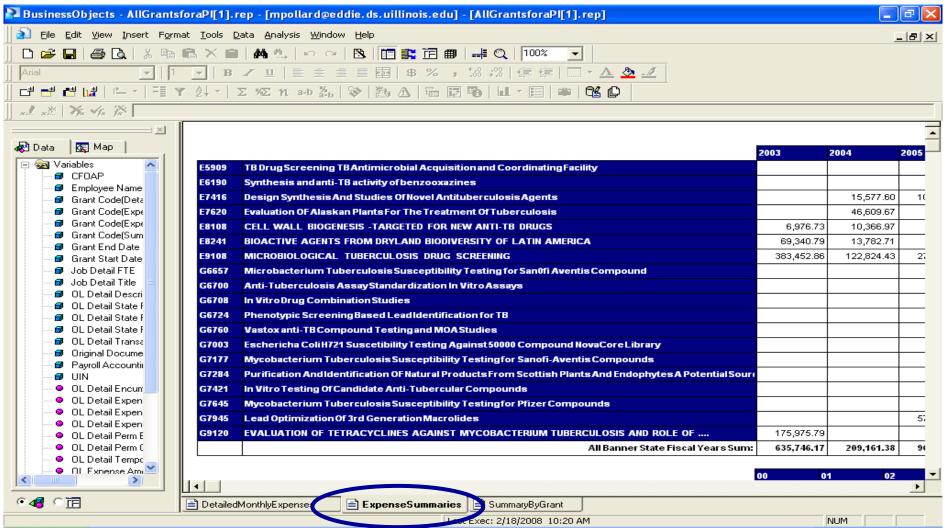
Query Clearinghouse – Finance \ Grants

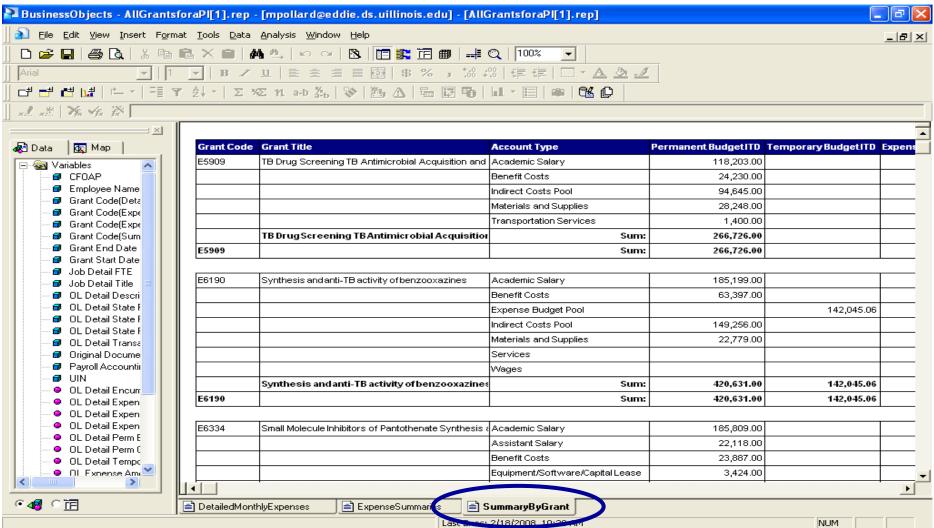




52







Awesome! Question answered.



Thirsty for more?

Sample business question 3:

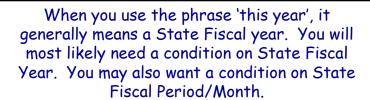
'I' is most likely defined with a Chart and an Organization





What did I purchase on my PCard this year?

Only one Universe contains P-Card detail.



What universe should I use?

Discussion: Which Universe would you use?

What did I purchase on my PCard this year?



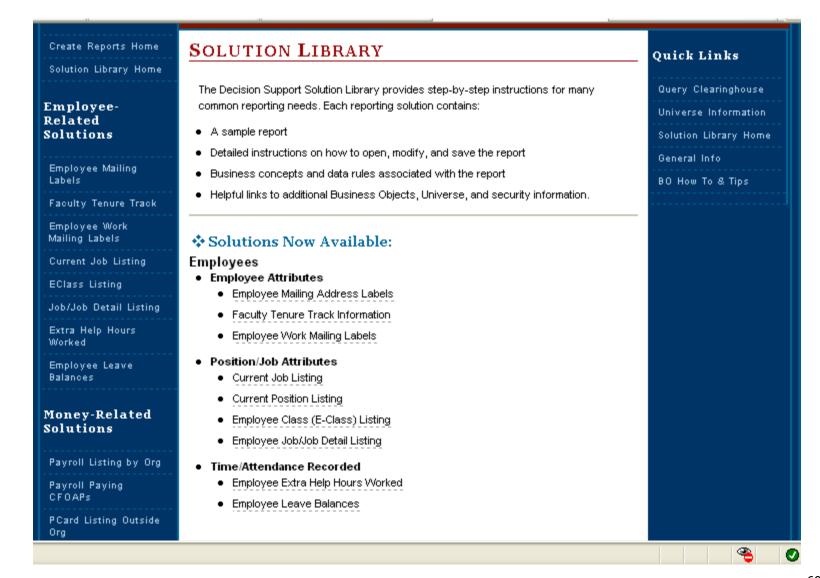
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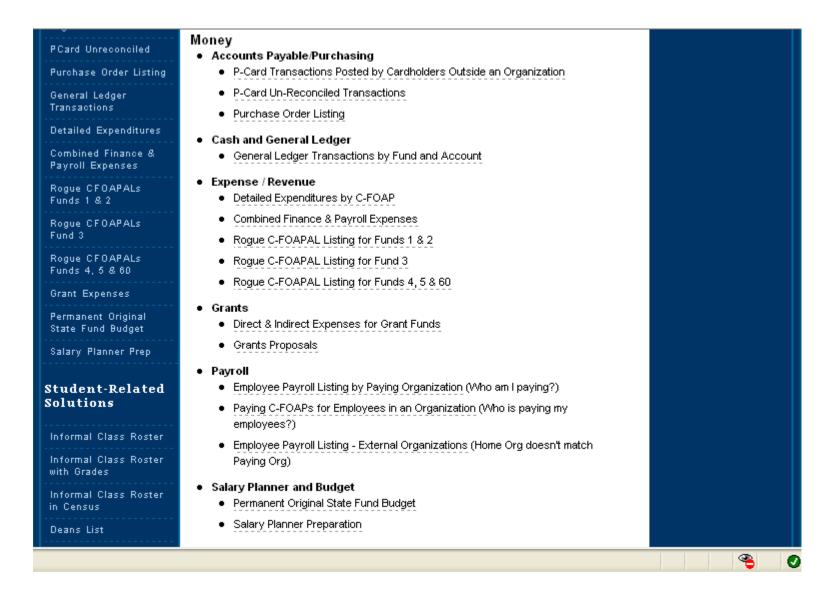
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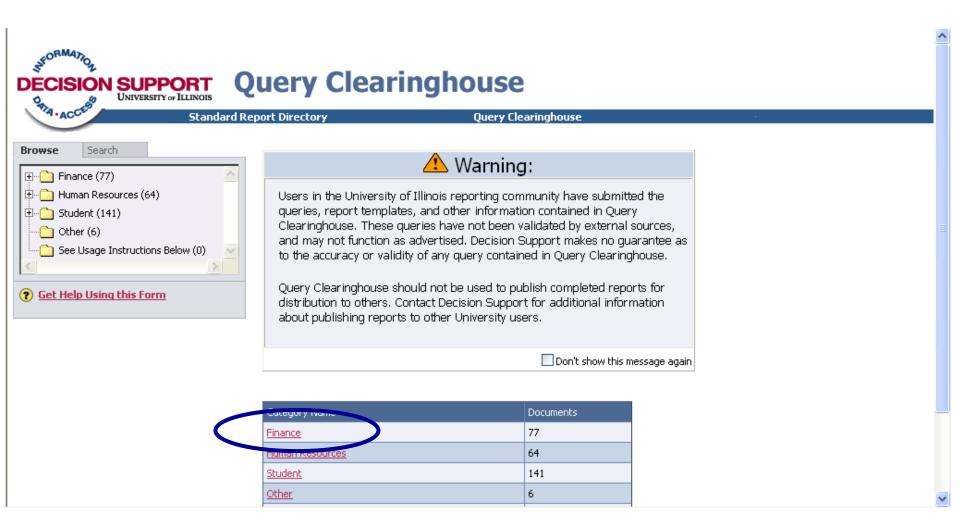
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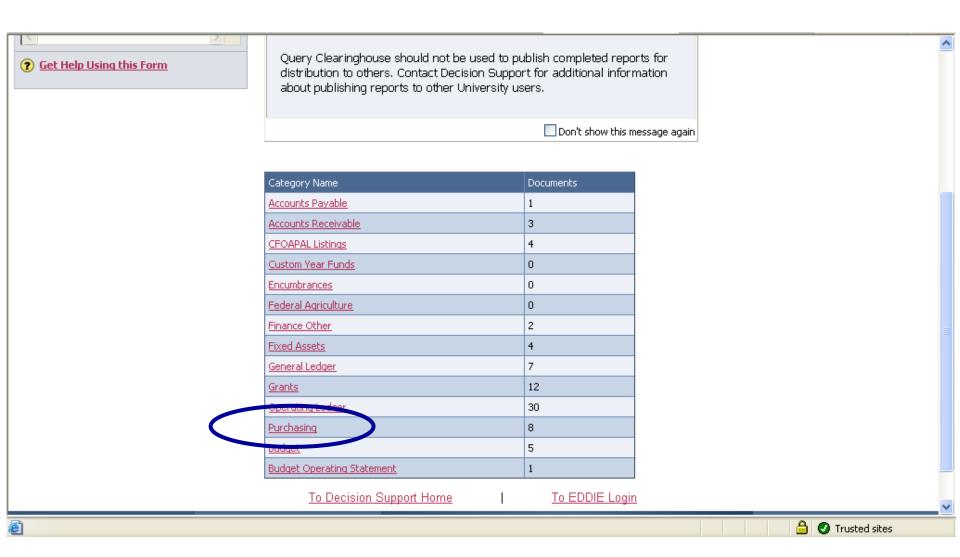
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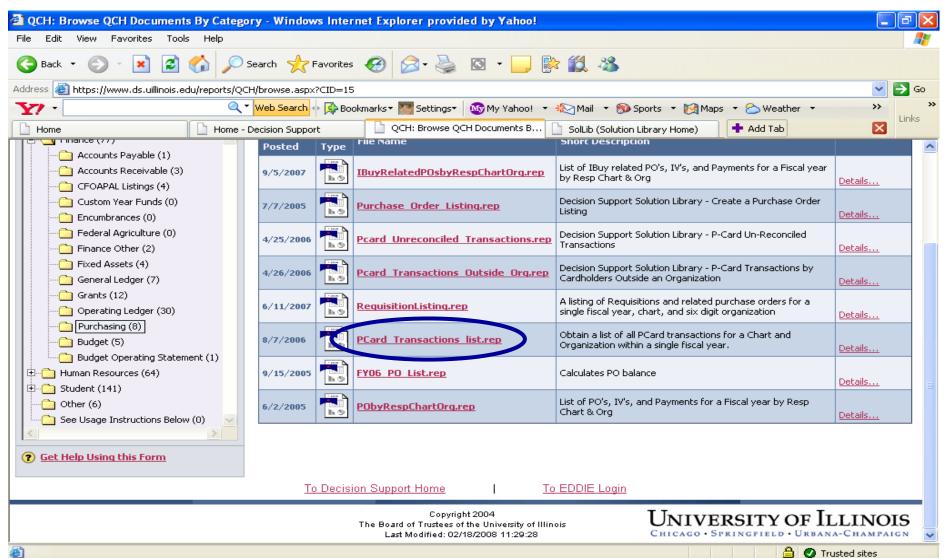
Query Clearinghouse



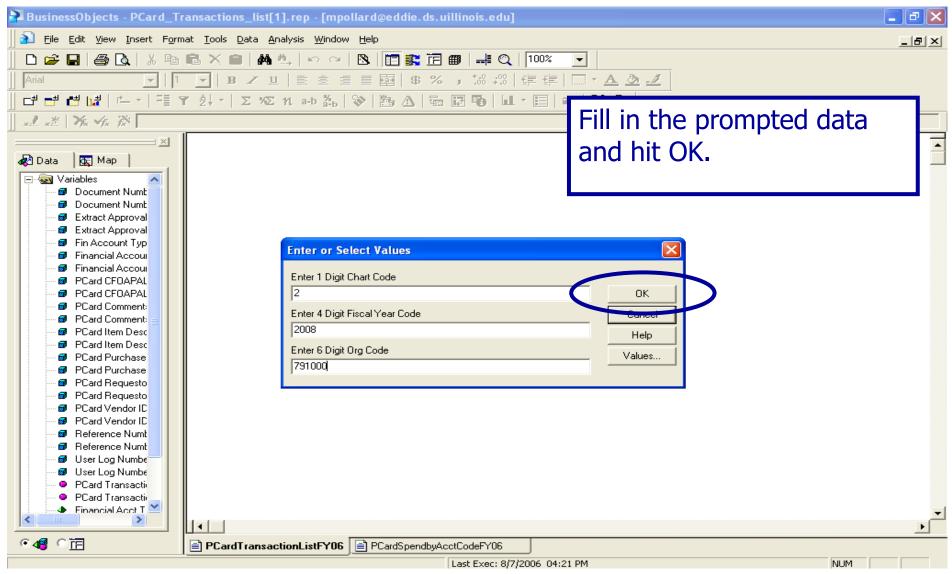
Query Clearinghouse - Finance



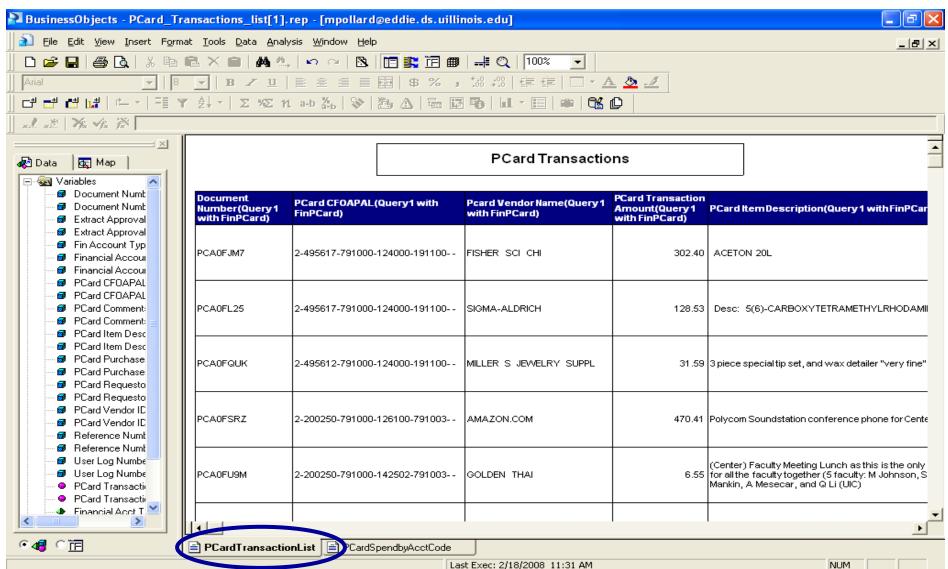
Query Clearinghouse - Finance\Purchasing



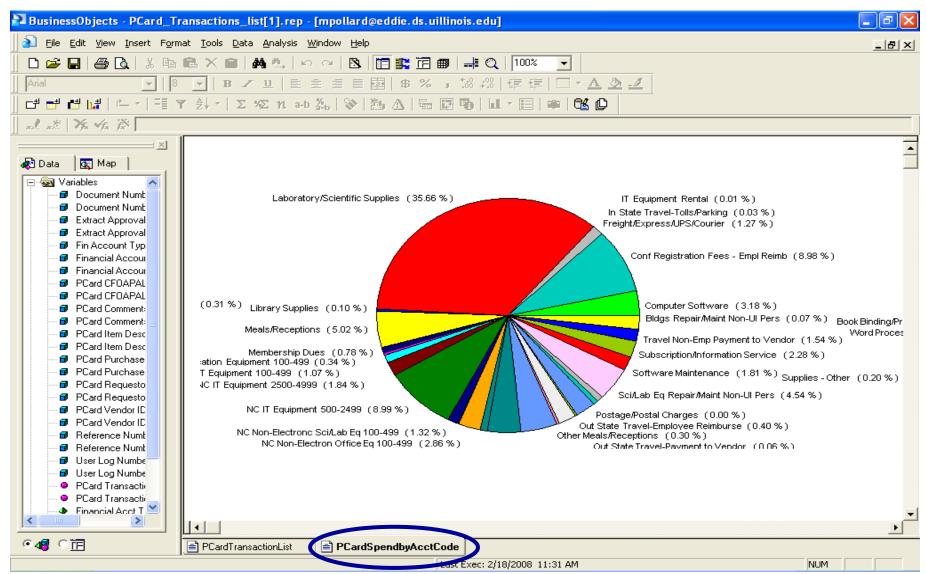
QCH — P-Card expenses for a year



QCH - P-Card expense for a year



QCH - P-Card expense for a year



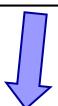
Sweeeet! Question answered.



But wait, there's more!

Sample business question 4:

When you want to see who you have paid, it signifies a limit on Chart and Org.



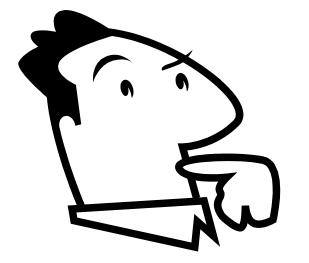
When you use the phrase 'most recent pay period', it generally means limiting on Payroll Year, ID and number.



Who did I pay in the most recent payroll where I am not the home department?



There are two main Universes for payroll data.



Trying to reconcile who you have paid that you may not have wanted to helps identify the proper Universe

What universe should I use?

Discussion: Which Universe would you use?

Who did I pay where I am not the home dept?

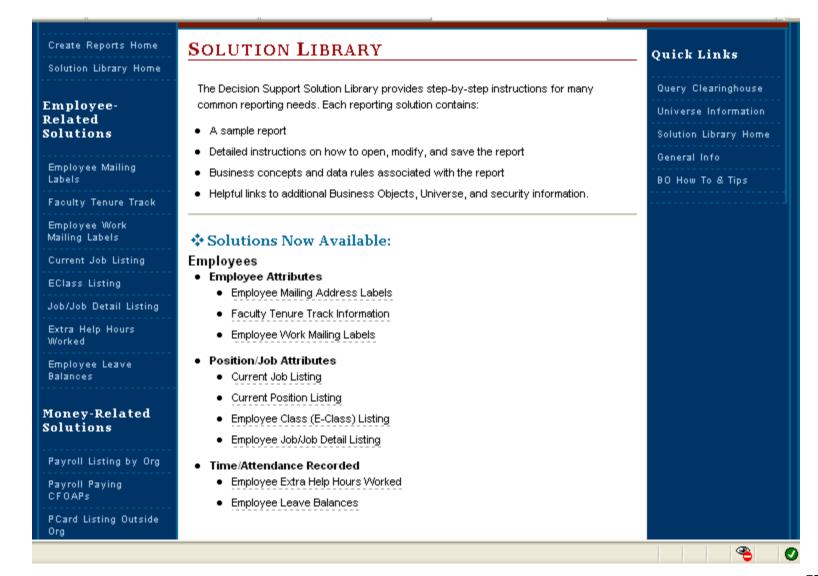
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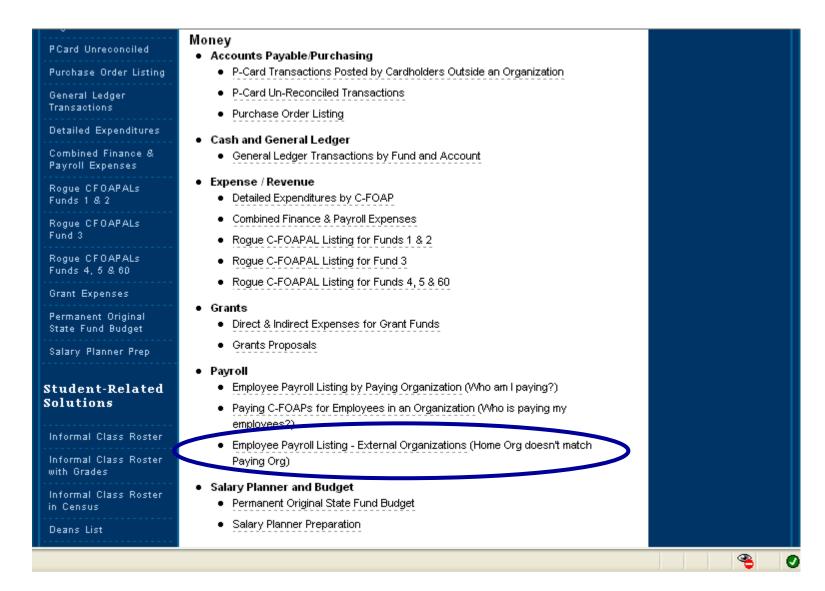
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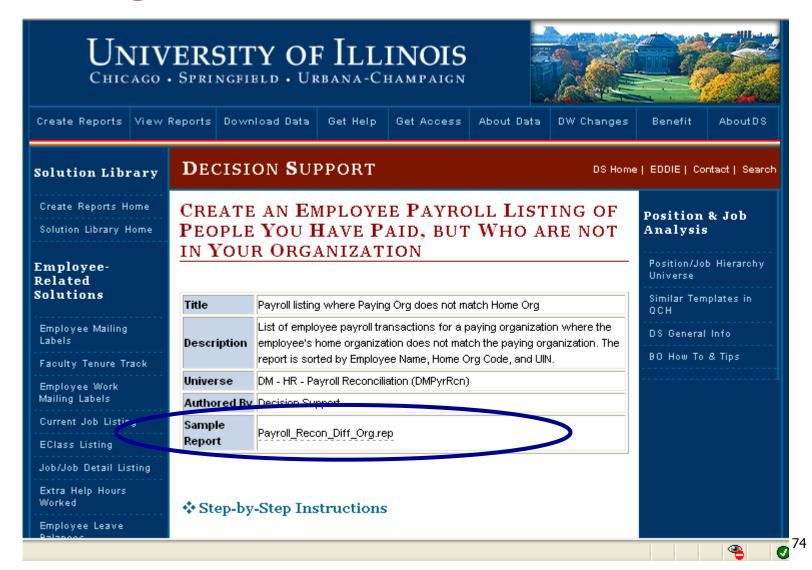
Available Solutions on the DS website



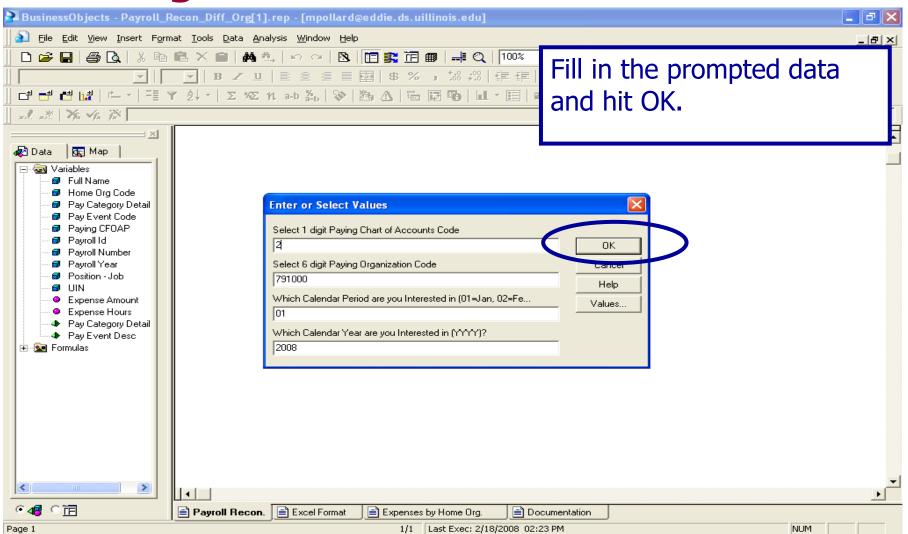
Available Solutions on the DS website



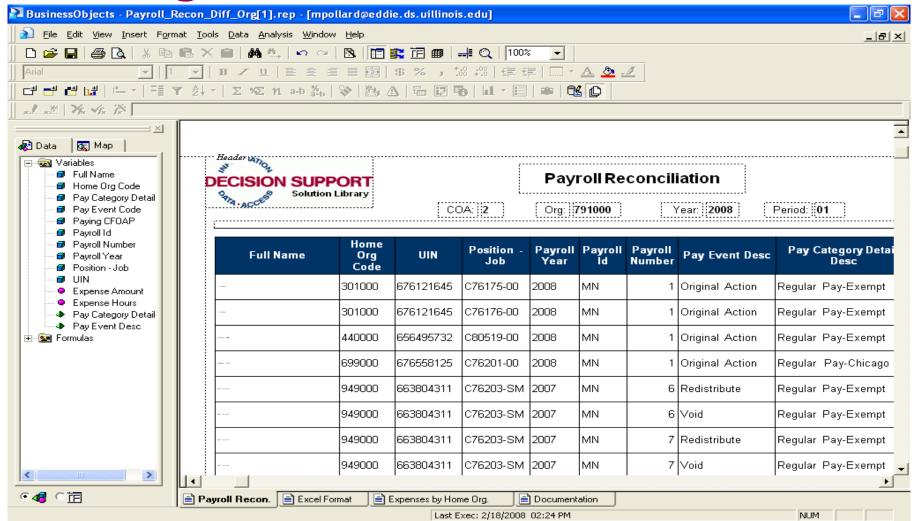
Solution Library – Pay Org different from Home Org



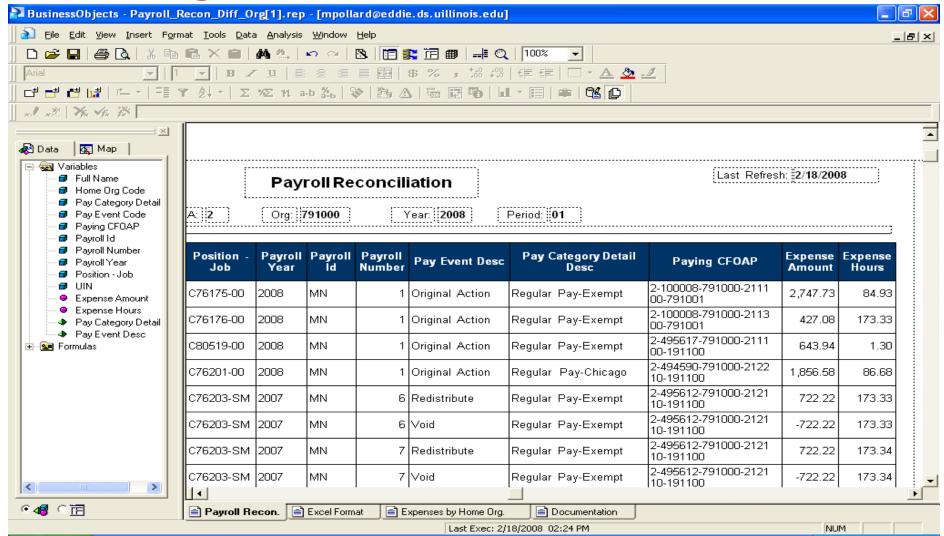
Solution Library – Pay Org different from Home Org



Solution Library – Pay Org different from Home Org



Solution Library — Pay Org different from Home Org



Rock On! Question answered.



One Last Time!

Sample business question 5:

I've paid signifies a limit on Chart and Org.









When you use the phrase 'last year', it generally means a State Fiscal year. You will most likely need a condition on State Fiscal Year.



What universe should I use?

Discussion: Which Universe would you use?

Who did I pay last year?



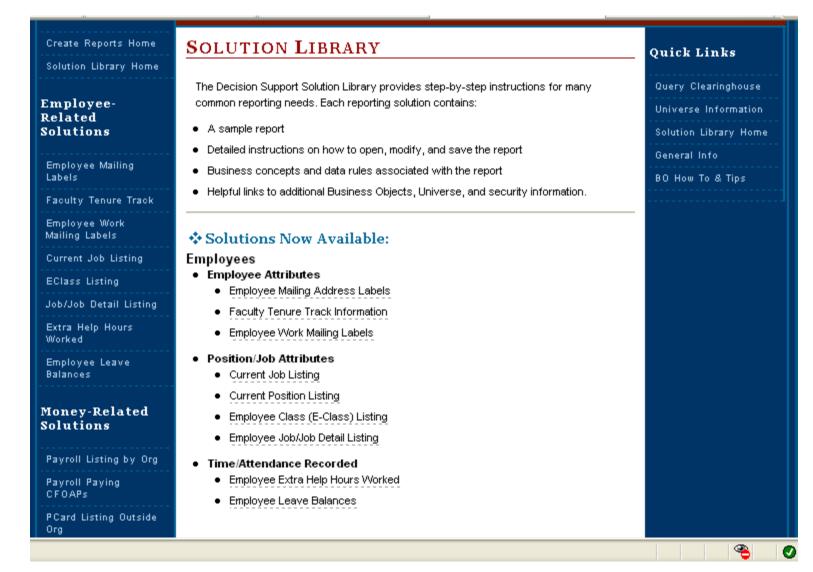
- 1. DM HR Payroll Reconciliation Universe The purpose of this Universe is to help with the reconciliation of Payroll.
- 2. EDW Finance Grants Streamlined The purpose of this Universe is to list grants and summarize grant dollars
- 3. EDW Finance Ledger OL GL The purpose of this Universe is to list operating ledger or general ledger transactions and the associated dollars
- 4. EDW Finance PCard Transactions The purpose of this Universe is to list PCard transactions and related information
- 5. EDW HR Payroll The purpose of this Universe is to list Payroll transactions and related information
- 6. EDW HRFIN BOS Expense This Universe contains expense transaction data only. The purpose of this Universe is listing expenditures with payroll detail by person.

The question you want to answer will determine the 'best' Universe.

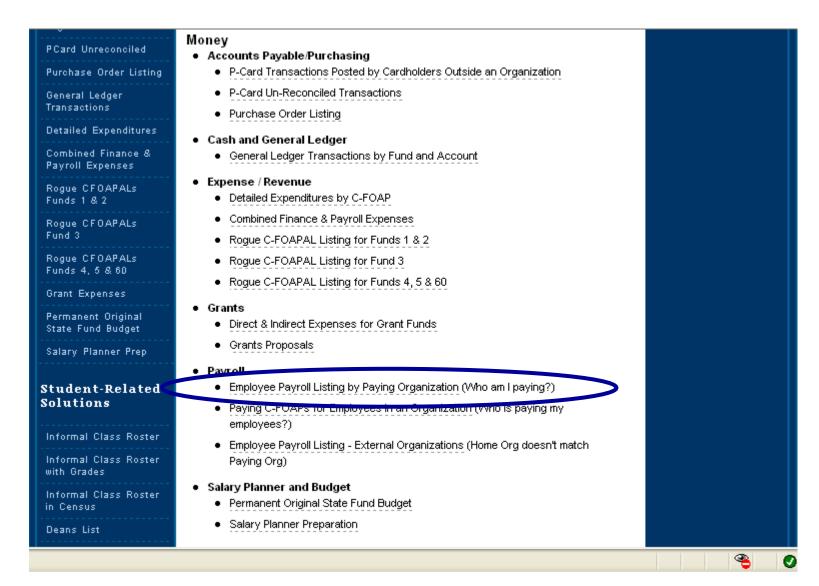
Who did I pay last year?

- 1. DM HR Payroll Reconciliation Universe The purpose of this Universe is to help with the reconciliation of Payroll.
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Available Solutions on the DS website



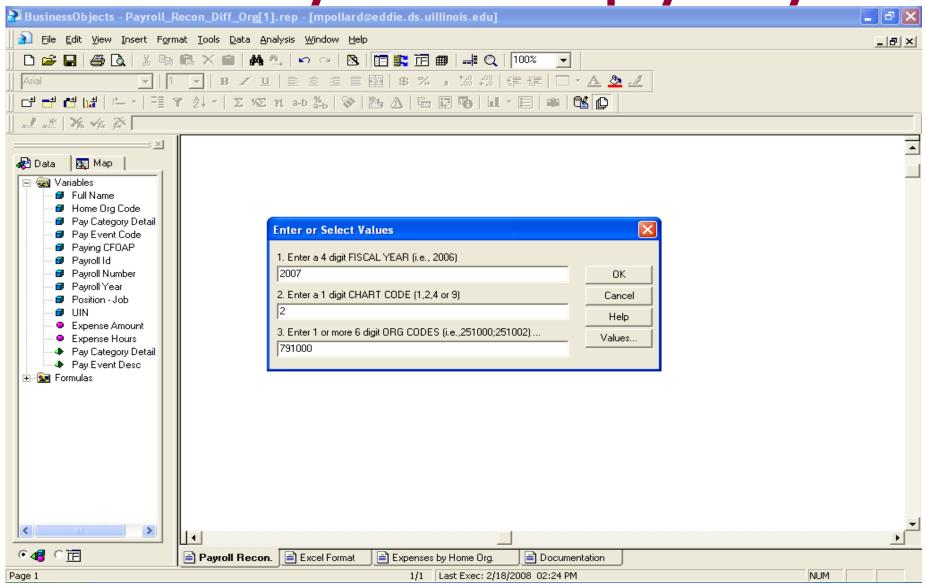
Available Solutions on the DS website



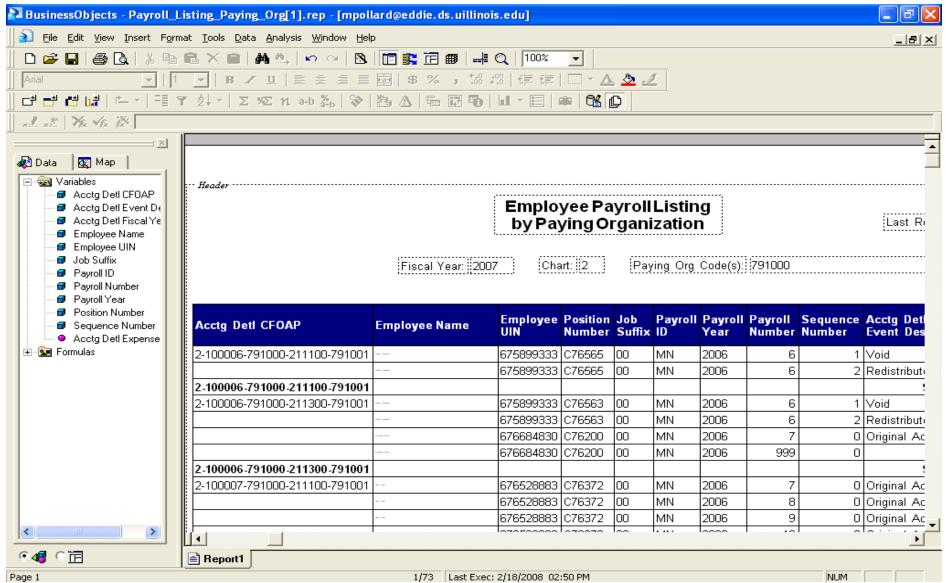
Solution Library — Who did I pay last year?



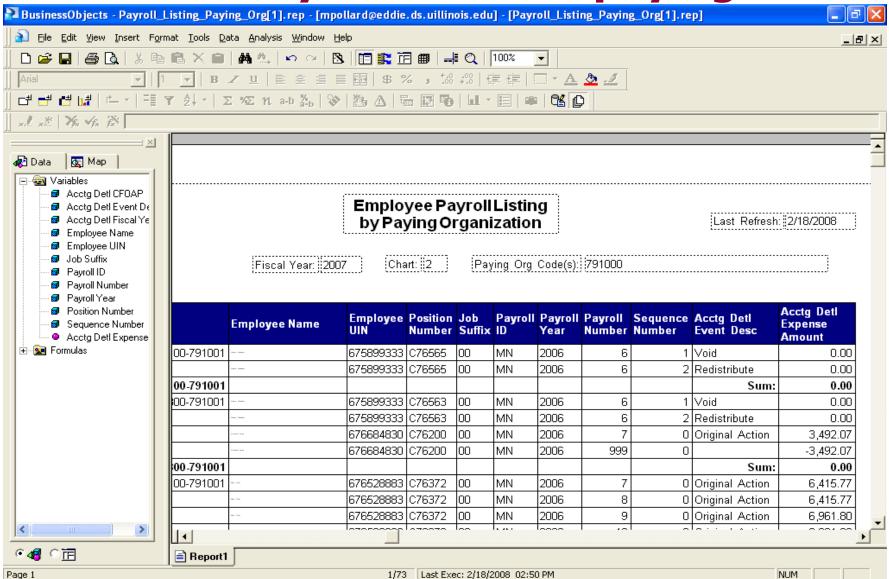
Solution Library – Who did I pay last year?



Solution Library — Who did I pay last year?



Solution Library — Who am I paying?



How did we do that?



Here are some tools you can use!

Expense Universes: Decision Grid

	Non-payroll expenses (office supplies, equipment, etc)	summarized payroll dollars (no individual person information)	Gross Pay (by employee)	Employer Paid Benefits (by employee)	payroll encumbrances (by employee)	non-payroll encumbrances	summarized payroll encumbrances
Universe Name		· ·				V	.,
EDW - Finance Ledgers OL GL EDW - Finance Grants Streamlined	X	X				X	X
EDW - Finance Grants Streamlined EDW - Finance PCard Transactions	X	Х				Х	Х
	X						
EDW - HRFIN BOS Expense	Х		X	X			
EDW - HR Payroll			X	X	Х		
DM - HR Payroll Reconciliation			X	X			

Expense Universes: Additional information

Universe	Time Frame	Universe Ease of Use		
DM – HR Payroll Reconciliation Universe	Current Fiscal Year plus 2 previous FYs (from July 2007)	Easy		
EDW – Finance Grants Streamlined	Since Banner Go Live (from July 2003)	Medium		
EDW – Finance Ledger OL GL	Since Banner Go Live (from July 2003)	Medium		
EDW – Finance P- Card Transactions	Approx 2003 to current	Easy		
EDW – HR Payroll	Since Banner Go Live (from December 2003)	→ → Hard		
EDW – HRFIN BOS Expense	Current Fiscal Year and one Previous FY	Easy		

What if there is no pre-authored report that answers your question?

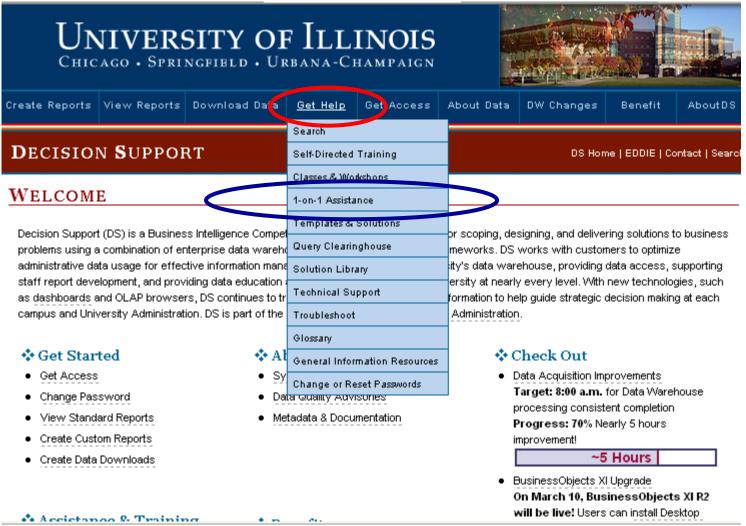
1. Write your own report from scratch

- 2. Look for a pre-authored report to use or modify in:
 - Solution Library
 - Query Clearinghouse



Who ya going to call?





Who ya going to call?

Check for dates and times of scheduled monthly practice labs (help sessions)





CHICAGO · SPRINGFIELD · URBANA-CHAMPAIGN

Create Reports | View Reports | Download Data

Get Help

Get Access About Data DW Changes

Benefit

About DS

Get Help

Get Help Home

Search

Self-Directed Training

Demos & Tutorials

Archived Webcasts

Business Objects Training Manuals

Data Education Materials:

Classes & Workshops

1-on-1 Assistance

Templates & Solutions

Query Clearinghouse

Solution Library

DECISION SUPPORT

DS Home | EDDIE | Contact | Search

GET HELP > 1-ON-1 ASSISTANCE

Join the DS specialists in Finance, Student, and HR each month to work through your reporting needs. In these walk-in sessions you can practice what you've learned and receive individualized help in building reports to meet your business needs.

Whether you'd like to test out reporting ideas, explore the universes in more depth, or try combinations of data elements with the assistance of Decision Support specialists, Data Warehouse Practice Lab sessions are an easy way to learn more about the Data Warehouse. Bring ideas for reports you wish to build, problems you have been experiencing, or questions about data elements and optimal reporting strategies. The labs are open to all users.

UIUC Practice Lab Schedule

1st Friday of each month (unless otherwise noted); No January, June, or July sessions Time: 9 to 11 a.m.

Location: 1124 Gerty (AITS Building, 50 Gerty Dr.), Usability Lab

Currently scheduled for:

- February 1 CANCELED: Because of the winter storm, this lab will not be held.
- March 5 (Wednesday)
- April 4
- May 2 NOTE: HR and Finance sessions only; no Student session.

Who ya going to call?





Technical Support

Glossary

General Information Resources

Change or Reset Passwords

UIC Online Office Hours

Second Tuesdays; no January, June, or July sessions

Currently scheduled for:

- February 12
- March 11
- April 8
- May 13

Time: 1:00 to 2:00 (open session times; log in/out as needed)

Location: Online interactive sessions from your office or favorite location!

<u>Registration:</u> Not required, but those who register in advance will receive priority assistance. Registration is available from the Decision Support Training page.

To Join for FINANCE (Meeting ID 509-312-706):

- Go to https://www.gotomeeting.com/join/509312706 and sign in to see what's happening.
- Call 605.990.0215 and enter access code 509 312 706 # when prompted to hear what's happening.

To Join for HR (Meeting ID 894-156-885):

- Go to https://www.gotomeeting.com/join/894156885 and sign in to see what's happening.
- Call 419.400.0288 and enter access code 894 156 885 # when prompted to hear what's happening.

To Join for STUDENT (Meeting ID 901-380-035):

- . Go to https://www.gotomeeting.com/join/901380035 and sign in to see what's happening.
- Call 641.715.3853 and enter access code 901 380 035 # when prompted to hear what's happening.

UIS Practice Lab Schedule

Schedule below; No January, June, July, or December sessions

Time: 1:00 to 3:00 p.m. Location: BSB 108

Additional Report writing help options:

- By filing an on-line Help Desk case <u>http://onlinesupport.uillinois.edu/ds.html</u>. To complete the form:
 - Authenticate via Bluestem
 - Click "Start Here" on the left-hand margin
 - Select "New Case"
 - Be sure "Decision Support" is listed on Help Desk line (first line of New Case entry form). If it does not, click "Change Help Desk" and select Decision Support from the list of options.
 - Enter your contact information and the nature of your problem
 - Click "Create Case" to submit the case to Decision Support for response

Create a Clarify Ticket

Phone the AITS Help Desk:

Chicago: (312) 996-4806

Urbana: (217) 333-3102

Springfield: (217) 333-3102

Email the AITS Help Desk:

<u>helpdesk2@uillinois.edu</u> (one address for all 3 campuses to use)

If you have access to Clarify,

Send a Clarify Ticket directly to the 'Decision Support' Queue—we'll take it from there; the appropriate person will respond.

Email a FAC (Functional Area Coordinator):



DSFAC@helpdesk.uillinois.edu

Have you emailed your FAC today?



But I <u>really</u> want to talk to one of you:

Beth Ladd – Finance FAC hessgill@uillinois.edu 217-265-6537

http://www.linkedin.com/pub/0/8b0/a83



Mark Pollard – HR FAC mpollard@uillinois.edu 217-265-6538

http://www.linkedin.com/in/markpollard



Questions? Discussion?



Thank You!



Appendix – Additional Resources

Getting started in the data warehouse

Decision Support suggests the following training for first time users of the Business Objects report writing tool:

- 1. Introduction to Business Objects
- 2. Formatting in Business Objects



Getting started in the data warehouse

Decision Support suggests the following training for first time report writers:

- 1. Online Demos & Tutorials
- 2. Archived WebCasts
- 3. CPR Sessions (Come Practice Reporting)
- 4. Review of Universe Metadata
 - DUGs Detailed Universe Guides
 - Quick Reference Guides



Date Warehouse documentation online:

 Decision Support has lots of documentation, what we call Metadata, on our website. In addition, our universe products have lots of definitions and information.

http://www.ds.uillinois.edu/web/Home/Metadata.aspx



Documentation for Data Warehouse Users

For additional documentation and information about universes, objects, tables, loading of EDW data, training, data models, and metadata search, please visit the DS website:

http://www.ds.uillinois.edu/web/Home/Metadata.aspx



Decision Support - Password reset



- DS is pleased to announce the availability of a Password Management Application!
- The Self Service Application enables you to unlock, set, and synchronize your EDDIE/BusinessObjects and Data Warehouse passwords in the production environment.
- The link to the Self Service Application is below. The application can also be accessed via the DS website under the 'Get Help' menu or directly from the EDDIE login screen.

https://www.ds.uillinois.edu/PwdMgmt

DS Resources and Contacts: General

- Want general info on reporting?
 - Check out Reporting Central at <u>www.ds.uillinois.edu</u>



- Want to know the status of issues and when the Warehouse data was last updated?
 - Visit the System Status page at http://www.ds.uillinois.edu/web/Home/AboutData/Data.aspx

DS Resources and Contacts: Custom Reports

- How can I get access to create my own reports using the Data Warehouse?
 - Follow the instructions at <u>http://www.ds.uillinois.edu/web/Home/GetAccess/ForUsers.aspx</u>
- How can I find out what training is available for using Business Objects?
 - Browse the Training Calendar on the DS website at: http://www.ds.uillinois.edu/trainingnet/default.aspx
- Need help creating a report, or having a problem?
 - Drop in at regularly scheduled "practice labs" to get one-on-one help from the experts in an open lab setting. See the Events page at http://www.ds.uillinois.edu/web/Home/Help/1on1.aspx for times and locations.
 - File a case with the AITS Help Desk (be sure to include "Decision Support" in the description so it gets routed to DS)
 - Call: 312-996-4806 (UIC) or 217-333-3102 (UIS or UIUC)
 - E-mail: helpdesk2@uillinois.edu



DS Resources and Contacts: Change Management

- Need to know what changes have been made to the Data Warehouse?
 - Go the Change Management page and click on "Release Notes" http://www.ds.uillinois.edu/web/Home/ChangesUpdates/ImplChanges.aspx
 - What enhancements have been requested and what is their status?
 - DS has a Change Management Advisory Committee (CMAC) that helps prioritize change requests, check out the CMAC page to find out more about changes in the queue and for lists of members:
 - http://www.ds.uillinois.edu/web/Home/ChangesUpdates/CMAC.aspx

