Civil Service Classification Overview:

Job Descriptions and Job Audits

UIS Human Resources

Contact:
Mark Owens

Classification Overview

- State Universities Civil Service Systemgoverning agency
- By definition, classification is the assignment of a position to a class.
- Each campus administers its own classification program.
- Every classification has its own exam, and hence, employment register.

Classification Management

- Classification Structure is divided into Occupational Areas, which were developed over 30 years ago and loosely based on the Federal Dictionary of Occupational Titles
- Examples are professional, clerical, skilled trades, food services, etc.
- There are also work areas, which group similar classes according to the type of work.

Classification Management

- The class specification lists general duties in a given classification and identifies minimum acceptable qualifications.
- There are often levels or a hierarchy within a classification series which describe duties and responsibilities.
- The classification may also be part of a Promotional Line, which is a progression of titles within a classification.
- Class specifications are periodically reviewed and revised or deleted statewide, including the exams.

Job Audit process

Steps of the process (in a nutshell)

- 1. Complete request form and submit along with job description.
- 2. HR will conduct a desk audit with the employee.
- 3. A job analysis will be performed by HR.
- 4. Findings issued, generally within one month of receipt of request.

Purpose of a Job Description

- Purpose of a Job Description (JD)- the cornerstone of a classification program, along with the specifications. The JD details the specific duties and responsibilities of a particular position on campus, further defining the job.
- Impacts HR, the recruitment, the incumbent, job audits, and the performance evaluation process.

Developing a Job Description

Helpful tips on writing an effective JD:

- Collaborative effort of employee and supervisor
- Clearly list duties and what is involved, which shows level of responsibility
- If supervision is involved, spell it out. Who and how many employees are supervised, and to what extent.
- Include approximate percentage times spent on each duty (see chart)
- Describe minimum qualifications, both required and desired.

Developing a Job Description

- Organization of JD (using template)
 - Briefly state the main purpose of the position.
 - List the duties in order of decreasing importance.
 - Obtain the proper signatures
- Desired or preferred skills can be listed but does not change minimum qualifications per specification.
- Job Description Examples

Introduction to Job Audits

- Purpose/Goal of job audits- to identify the best-fit classification for a position.
- Each campus across the state develops its own procedures, within SUCSS guidelines.
- The function as well as the duties are evaluated – the duties must be permanent.
- Anyone may request an audit.

Job Audit- Employee Role

How the employee and supervisor can prepare

- Take some time to review the JDensure it is accurate
- -Pay attention to the percentage times assigned to duties- should total 100%
- Prepare notes and/or information for review by HR during the desk audit

Job Audit- HR Role

- Asks employee and supervisor questions to clarify duties
- Compares the job descriptions to other like positions and the class specification
- Does an analysis the majority of the time spent in the classification will be the recommended title
- Review history of the position what has changed, how has position progressed in responsibility and duties.

Job Audit – Example Questions

- The job description indicates you are a supervisor – would you please elaborate?
- Please describe the changes in your job duties.
- One of your duties is payroll- please explain your involvement.

Job Audit Determination

- Types of findings
 - New classification recommended
 - Properly classified
- Options
 - Accept findings and proceed accordingly
 - Reject upgrade, and remove duties
 - Appeal recommended action
- Appeal process 2 step
 - First appeal to campus HR director
 - Second appeal to SUCSS

Job Audit – what happens next?

- If a classification is recommended at a higher level, there will be an upgrade in salary, generally 4-10% above current level, or to base of new range.
- If an upgrade, the employee must meet minimum qualifications and take and pass the civil service exam.
- Effective date of any change first pay period following desk audit date or exam date.

Resources

Audit Forms:

http://www.uis.edu/humanresources/classification/audits.html

Job Description Forms:

http://www.uis.edu/humanresources/classification/
jobdescriptions.html

Compensation Policies:

http://www.uis.edu/humanresources/classification/compensation.html

Civil Service System:

http://www.sucss.state.il.us/classspecs/admin.asp

Questions?

Feel free to contact us if you have any questions. We encourage you to meet with us regarding any specific classification or job audit needs.

Thank you for attending!