





2009 Administrative Leadership Conference

P-Card and Accounts Payable Updates April 28, 2009



Workshop Presenter(s)

Name: Sandy Ehler

Title: Executive Director of University Payables

Contact Information: sehler@uillinois.edu

Name: Steve Wiggs

Title: Director of University Payables

Contact Information: swiggs@uillinois.edu



Please ...

- Turn off cell phones.
- Avoid side conversations.
- Please hold questions until the end of the presentation unless you need clarification
- Sign the attendance roster.
- Complete the evaluation at the end of the workshop.



Workshop Objectives

- Explore opportunities for improving voucher submission and settlement processes
- Elevate awareness of key audit issues
- Illustrate areas to monitor for fraud or abuse
- Set expectations for compliance
- Provide update on process and system improvement initiatives



Accounts Payable Topics

- 2008 Audit Findings
- UPAY Facts Direct Pay Vouchers
- Travel and Expense Reimbursements
- Other Voucher Issues
- Foreign Travel Issues
- Business Meals
- Telecommunication Issues



2008 Audit Findings

- 4 invoices/vouchers recorded in incorrect fiscal year
 - Invoices/vouchers not received in UPAY by yearend cutoff
 - Generally accepted accounting principles (GAAP)
 require ALL expenses to be booked to the fiscal
 year in which they were incurred, regardless of
 the fund that is charged
 - Includes any funds spent against a program or travel advance



UPAY Facts – Direct Pay Vouchers

- University Payables receives an average of 759 direct pay vouchers per day
- An average of 97 vouchers per day are returned to departments for additional information and/or documentation
- Another 40 50 vouchers per day require additional contact either by phone or E-mail
- Average UPAY processing time is 5.7 days



Travel and Expense Reimbursements

- # 1 ISSUE: Employee travel reimbursement vouchers and Travel Exception Reports MUST be signed by the traveler AND his/her superior (or authorized delegate)
- # 2 ISSUE: Original receipts or a Missing Receipt Affidavit form MUST be attached to the voucher for all expenditures greater than or equal \$10



Other Voucher Issues

- Voucher must contain a CORRECT Banner Vendor Number
 - "Temp" vendor may be used if voucher is for:
 - Human Subject receiving less than \$100 in a calendar year
 - Refund of money previously paid
 - Non-employee travel reimbursements
- Address on the voucher does not match an address in Banner
- University is exempt from Illinois sales tax employees should request this exemption on all University purchases



Other Voucher Issues (cont.)

- Mixed funding on voucher (State and "local")
- No business purpose stated on voucher
 - Who, What, When, Where, and WHY
- Missing Honorarium or Contract for Professional and Artistic Services
 - Honorarium used when payment is not legally or traditionally required (show of appreciation)
 - Must have contract if payment is REQUIRED
 - Forms must contain appropriate signatures
- Reimbursements for purchase of an item costing more than \$250 must be approved by Purchasing



Other Voucher Issues (cont.)

- Employees may not be reimbursed for payment of services – all services must be paid directly to the provider by the University
- Reimbursements to University of Illinois students for travel must be for bona-fide University business purposes and the University is the primary beneficiary of the travel
- Travel support provided to University students to aid in the student's education must be processed as a scholarship and reported on Form 1098-T



Foreign Travel Issues

- Per Diem is the preferred reimbursement method for foreign travel
 - No receipts required for lodging, meals, and incidental expenses
 - Use U.S. Department of State Foreign Per Diem Rates
- Foreign receipts, if submitted, must be translated in English
- Receipts must be converted to U.S. dollars



Business Meals

- IRS regulations require the following substantiation for business meals:
 - Business purpose for the meal must be listed on voucher
 - Names and affiliations of all business meal participants must be presented with the voucher
 - Itemized meal receipt
- Alcohol must be charged to a gift fund or a selfsupporting fund when attendees pay a fee to cover the cost of the event, including alcohol



Telecommunication Issues

- The Telecommunication Stipend Pilot Program has been cancelled due to:
 - administrative concerns expressed by some participating units
 - inequality in the interpretation and implementation of the stipends
 - a significant increase in total spend for stipends compared to amounts previously spent
- Transition plan being developed for current stipend recipients
- Current OBFS policy for Telecommunication Services remains in effect (Section 8.13) until new policy is drafted



Purchase Order Payables

- Allow adequate time for vendor set-up prior to the submission of the purchase requisition
- Choose the correct Banner Vendor number and address when completing requisition
- Be careful with the requisition "copy" function –
 the FOAPAL may have changed
- Vendor must include a correct PO number on invoices and submit directly to the UPAY address listed on the purchase order



Purchase Order Payables (cont.)

- Please respond promptly to UPAY inquiries regarding invoices on hold because of receiving or other issues
- Standard University terms are 30 days.
 Invoices are not paid until due
- Remember to give a new, valid PO number to vendor for FY10 standing purchase order renewals



P-Card Topics

- Audit Results
- Compliance Issues
- Training Initiative
- OBFS Business Policies & Procedures
- Fraud



FY08 Audit Results

Sample size: 66 transactions

- 41 transactions with conflicting P-Card roles
- 4 transactions auto reconciled
- 5 transactions included sales tax
- 1 transaction was for payment of continuous services
- 1 transaction was for purchases made by someone other than the cardholder



Conflicting Roles

- Cardholder was own Reconciler
- Cardholder was Financial Statement Reconciler (FSR) of own transactions
- FSR was the P-Card Reconciler
- FSR was the P-Card Approver
- FSR was both the P-Card Reconciler and Approver



Action Items

- Elimination of the Financial Statement Reconciler role in the P-Card process
- Separation of roles
 - Cardholder may not be own Reconciler
 - Cardholder may not be own Approver
 - Restrict delegation function
- Mandate training for Reconcilers
- Policy up-date and clarification



Compliance Issues

- Business meal documentation
- Cell phones, Services, and Accessories
- ISP services
- Contracts or Quotes requiring signatures
- Professional & Artistic services
- Insurance & Liability issues



Compliance Issues

- Use of the card for unallowable purchases
- Lack of, unacceptable, or late documentation of purchases
- Failure to reconcile charges
- Sharing of P-Card
- Splitting or stringing transactions
- Segregation of Duties
- Posting to wrong GL account



Fraud

| Doc No | Trans Date | <u>Vendor</u> | Trans \$ | <u>Cardholder</u> | <u>Description</u> |
|----------|------------|---------------|-----------------|-------------------|--------------------|
| PCxxxx4 | 5/29/2007 | OFFICE DEPOT | <u>\$595.33</u> | Cardholder XXX | Summer Supplies |
| PCxxxxx5 | 5/29/2007 | OFFICE DEPOT | <u>\$401.46</u> | Cardholder XXX | Summer Supplies |
| PCxxxxx6 | 5/29/2007 | OFFICE DEPOT | <u>\$456.89</u> | Cardholder XXX | Course material |



Trans Detail PCxxxxx4

| University of Illinois Transaction Detail | | | | | | | | | | |
|---|---|-----------|---------|------------------------|--|--|--|--|--|--|
| Cardholder: | | | | | | | | | | |
| Log No: | | Supplier | : | OFFICE DEPOT #2351 | | | | | | |
| Document No: I | 521527777 | | Status: | Sent to Costing System | | | | | | |
| Merchant Ref No: | 529235120437 | | | | | | | | | |
| Billing Date: Jun 24 2007 Trans Date: May 29 2007 Order Complete? Yes Disputed? Disputed? Upload: Jun 15 2007 Reconciled: Jun 11 2007 Extracted: Jun 11 2007 | | | | | | | | | | |
| Comments OFFICE DEPOT #2. | Comments OFFICE DEPOT #2351 Total Amount: \$595.33 Sales Tax: \$0.00 | | | | | | | | | |
| Item Qty Unit Prid 1 1 \$595.330 | ce Item Descrip | tion Item | | FOAP | | | | | | |
| Copyright © 1999-2004 ExpensePath Software Version 2.00 - Revision 0.00 | | | | | | | | | | |



Level III PCxxxxx4

Vendor Description - P-Card Addendum

Close Window

| Product C d | Item Desc | Qty | UOM | Amount | DB/CR | Net Gross | Tax Rate | Tax Type | Tax Amount |
|----------------|------------------------------|-------|-----|------------|-------|--------------|-------------|-------------|---------------|
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105.9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | И | 0 | | \$0,0000 |
| 0395631 | COVER,REPORT,SPK,FROSTED,BLU | 00001 | NMB | \$6,5900 | D | И | 0 | | \$0,0000 |
| 0961679 | INK,HP 96/97,COMBO BLACK/COL | 00001 | NMB | \$58,9900 | D | И | 0 | | \$0,0000 |



Trans Detail PCxxxxx5

| University of Illinois Transaction Detail | | | | | | | | | | | |
|--|--|------|-------------------------------------|------|--|--|--|--|--|--|--|
| Cardholder: | | | | | | | | | | | |
| Log No: OFFICE DEPOT #2351 | | | | | | | | | | | |
| Document No: L 😅 | * | Stat | <mark>ធនៈ</mark> Sent to Costing Sy | stem | | | | | | | |
| Merchant Ref No: | 9235120438 | | | | | | | | | | |
| Billing Date: Jun 24 2007 Trans Date: May 29 2007 Order Complete? Yes Disputed? No Upload: Jun 15 2007 Reconciled: Jun 11 2007 Extracted: Jun 11 2007 | | | | | | | | | | | |
| Comments OFFICE DEPOT #235: | Comments OFFICE DEPOT #2351 Total Amount: \$401.46 Sales Tax: \$0.00 | | | | | | | | | | |
| Item Qty Unit Price 1 1 \$401.4600 | | | FOAP | | | | | | | | |
| Copyright © 1999-2004 ExpensePath Software Version 2.00 - Revision 0.00 | | | ExpensePath Software | | | | | | | | |



Level III PCxxxxx5

Vendor Description - P-Card Addendum

Close Window

| Product C d | liem Desc | Qty | UOM | Amount | DB/CR | Net Gross | Tax Rate | Tax Type | Tax Amount |
|----------------|----------------------------------|-------|-----|------------|-------|--------------|-------------|-------------|---------------|
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0366701 | PROTECTOR, SHEET, SIDE OPEN 25 | 00006 | NMB | \$34,7400 | D | N | 0 | | \$0,0000 |
| 04 16545 | BATTERY,ENERGIZER,AA \$/PK | 00001 | NMB | \$73900 | D | N | 0 | | \$0,0000 |
| 0517304 | SHARPENER, PENCIL, CORD LESS, BL | 00001 | NMB | \$6,4900 | D | N | 0 | | \$0,0000 |
| 0593332 | PAPER,PHOTO,KODAK \$.5X11,50C | 00001 | NMB | \$34,9900 | D | N | 0 | | \$0,0000 |



Trans Detail PCxxxxx6

| University of Illinois Transaction Detail | | | | | | | | | |
|--|---|--|--|--|--|--|--|--|--|
| Cardholder: | | | | | | | | | |
| Log No: Document No: 1 Clipport Merchant Ref No: 0529235120439 | OFFICE DEPOT #2351 Status: Sent to Costing System | | | | | | | | |
| Billing Date: Jun 24 2007 Trans Date: May 29 2007 Order Complete? Yes Disputed? Upload: Jun 15 2007 Reconciled: Jun 11 2007 Extracted: Jun 11 2007 | | | | | | | | | |
| Comments OFFICE DEPOT #2351 | Total Amount: \$456.89 Sales Tax: \$0.00 | | | | | | | | |
| Item Qty Unit Price Item Description 1 1 \$456.8900 Course | Item FOAP \$456.89 | | | | | | | | |
| 1 1 \$456.8900 material \$456.89 Copyright © 1999-2004 ExpensePath Software Version 2.00 - Revision 0.00 | | | | | | | | | |



Level III PCxxxxx6

Vendor Description - P-Card Addendum

Close Window

| Product C d | Item Desc | Qty | vom | Amount | DB/CR | Net Gross | Tax Rate | Tax Type | Tax Amount |
|----------------|---------------------------------|-------|-------|------------|-------|--------------|-------------|-------------|---------------|
| 0199428 | VANILLA VISA \$100 | 00001 | NIMIB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105,9500 | D | N | 0 | | \$0,0000 |
| 0199428 | VANILLA VISA \$100 | 00001 | NMB | \$105.9500 | D | N | 0 | | \$0.0000 |
| 0593332 | PAPER,PHOTO,KODAK,85X11,50C | 00001 | NMB | \$34,9900 | D | N | 0 | | \$0.0000 |
| 0593724 | PAPER,PHOTO,KODAK,85X11,50P | 00001 | NMB | \$26,9900 | D | N | 0 | | \$0.0000 |
| 09 52072 | COVER,REPORT,FRSTD FRONT,5PK | 00001 | NMB | \$6.5900 | D | И | 0 | | \$0.0000 |
| 0961679 | INK,HP 96/97,COMBO BLACK/COL | 00001 | NMB | \$58,9900 | D | N | 0 | | \$0.0000 |



Compliance

- Who is responsible?
 - The Employee
 - The Department/Business Unit
 - The Fiscal Officer
- Resources
 - University Payables (CCO)
 - Purchasing
 - University Audit
 - University Ethics Officer



New Initiatives

- e-Settlement (approved as FY10 project)
 - Electronic invoicing
 - Automated matching accuracy of PO information is critical
 - Reduce data entry and labor efforts
 - Electronic payment
 - Card or ACH payments
 - Reduce costs associated with issuance of paper checks
- Travel and Expense Management System (pending approval)



Questions / Concerns?