### Purchasing - How To Get Your RFP or Bid Out Faster

April 1, 2014, 11:30 AM – 12:30 PM

### UNIVERSITY OF ILLINOIS AT CHICAGO

UIC

Lincoln Hall

707South Morgan Street



# Workshop Presenter(s)

- Heather Haberaecker Executive Assistant Vice President for Business and Finance/Chief Business Officer
- Kevin Fair Interim Director of Purchasing
- Arlene Shorter Interim Assistant Director of Purchasing



Please ...

- Turn off cell phones.
- Avoid side conversations.
- Sign the attendance roster.
- Complete the evaluation at the end of the workshop.



# **Workshop Objectives**

Understanding the Formal RFP/Bid Process

Understanding Current State Review Requirements and Timelines

Proposed Changes in the Department Scope of Work to Get RFP's/Bids Out Faster

What to Expect from Purchasing if Effective Scope of Work is Received

# Understanding the Formal RFP/Bid Process

- Process that is used is mandated by the Chief Procurement Officer (CPO) for Higher Education, including the format of RFP's, bids and sole source requests
- Proposed RFP's and bids are now reviewed by the State Procurement Officer (SPO) prior to being posted on the Higher Education Bulletin in order to prevent the need to rebid because the SPO does not agree with some aspect of the solicitation.
- The SPO reviews and approves each award above the bid limit prior to the award being posted on the bulletin. He may request additional information or clarification prior to approving the award. On rare occasions, the SPO can require that the solicitation be cancelled and rebid.
- The Procurement Policy Board also has the right to review and/or approve the award posting.
- All of these additional steps take time.

# BUY

### **Ideal Current Procurement Timelines**

Туре	Est. Solicitation Time**	SPO / CPO	РРВ	Standard Contract	3 <sup>rd</sup> Party Contract
Sole Source	1-2 Months	N/A	30 Days	2-4 Weeks	1-3 Months
RFP	2-6 Months	15-30 Days	30 Days	2-4 Weeks	1-3 Months
Sealed Bid	1-3 Months	15-30 Days	30 Days	2-4 Weeks	1-3 Months
Small Purchase	1-2 Weeks	N/A	N/A	1-2 Weeks	1-3 Months



\*\* Add two months for those items requiring BOT approval (\$1 mil. or more in a FY)

BOT – Board of Trustees

SPO – State Purchasing Officer

CPO – Chief Procurement Officer for Higher Education

PPB – Procurement Policy Board

Small Purchase Limits - \$20K – P&A Services, \$55.4K – Commodities & General Services



## Sample Ideal Current RFP Process Timeline

#### Month 1

#### Month 2

- Purchasing receives PASIF from Department
- Purchasing develops a request for proposals and sends to department
- Department reviews draft of RFP and returns to Purchasing
- RFP is revised by Purchasing as necessary
- RFP is reviewed and critiqued by Director of Purchasing, State Procurement Officer and Procurement Compliance Monitor
- RFP is revised, as necessary, and reviewed by department
- RFP is posted to the Higher Education Procurement Bulletin (available to the public)

- Pre-proposal conference is held
- Addendum containing questions and answers from the pre-proposal conference is posted to bulletin
- Responses due into Purchasing from vendors
- Purchasing reviews proposals to determine whether they are responsive and responsible
- Technical proposals are submitted to evaluation committee

#### Month 3

- Committee evaluates and scores technical proposals under direction of Purchasing
- Purchasing opens pricing proposals and sends to evaluation committee
- Short list is determined by Purchasing and evaluation committee
- Letters are sent to short-listed vendor(s) requesting Best and Final Offer
- Vendors submit Best and Final Offers to Purchasing
- Purchasing reviews Best and Final Offers for compliance & sends to committee
- Committee reviews Best and Final Offers from vendors

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# Sample Ideal Current RFP Process Timeline (cont.)

Month 4	Month 5	Month 6	Month 7
<ul> <li>Committee sends award recommendation memo and ECARF to Purchasing</li> <li>Purchasing prepares BoT purchase recommendation and required back-up</li> <li>Purchase recommendation is submitted to EAVP for review (Published at the end of prior month)</li> <li>Recommendation presented at the Agenda Review Meeting</li> </ul>	<ul> <li>Recommendation presented at the Audit, Budget, Finance and Facilities Committee Meeting</li> <li>Recommendation is presented to BOT for approval</li> <li>Purchasing concludes contract negotiation</li> <li>Purchasing prepares award to be posted post on procurement bulletin</li> <li>Bulletin posting is reviewed and critiqued by State Procurement Officer and Procurement Compliance Monitor</li> </ul>	<ul> <li>Bulletin posting is reviewed and critiqued by the PPB</li> <li>Bulletin posting is waived by PPB.</li> <li>Contract is submitted to Legal for Chief Legal Counsel's signature</li> <li>Contract is routed for President's signature</li> </ul>	<ul> <li>Contract is routed for Comptroller's signature</li> <li>Fully executed contract is sent to department</li> </ul>

### Proposed Changes in Department Scope of Work to Get RFP's/Bids Out Faster

- Need to develop a better partnership between individual departments and Purchasing in order to get RFP's/bids out faster and receive better pricing
- The process needs to start with better and more detailed information from departments. We are considering:
  - <u>Requiring that departments complete a Scope of Work Request for all goods</u> and services above the bid limit and attach it to your iBuy requisition
  - Placing special emphasis on receiving very detailed information on goods to be received or services to be performed, including expected reports to be received as a part of the award. Providing more information to vendors upfront in the RFP/bid process should yield better pricing and lead to fewer problems between vendors/departments once awards are made
  - Issuing more sealed bids than RFP's in the future with the requirement that each vendor demonstrate that they can meet certain minimum standards of performance prior to issuing the award based exclusively on price
  - Providing examples of good Scopes of Work for Professional and Artistic Services or Supplies and General Services to guide departments in the preparation of the Scope of Work

### Proposed Changes in Department Scope of Work to Get RFP's/Bids Out Faster

- Considering having Purchasing return insufficiently detailed Scopes of Work to departments and have them start the entire process over by submitting a new iBuy requisition and Scope of Work
  - Understand that this will delay the process for the individual department but it is more fair to departments who have provided sufficiently detailed Scopes of Work and need to get their RFP's/bids out
- The proposed Department Scope of Work document and process will be reviewed in detail with the OBFS Advisory Committee and also vetted in a BMG meeting
- The earliest the new process would become effective is August 1, 2014

### What to Expect from Purchasing if an Effective Scope of Work is Received

- Purchasing will be expected to meet, if not exceed, the timeframes noted earlier in the presentation, especially for RFP's.
- iBuy presents you with an opportunity to measure whether Purchasing is meeting the established Purchasing timeframes. We will teach you how to look this up and to determine which purchasing staff has been assigned your RFP/bid.
- The EAVP and Director of Purchasing will measure individual purchasing staff performance against the established benchmarks. They will also look at revising the established benchmarks to make them more aggressive.
- In summary, the proposed changes are designed to lead to more effective purchasing processes for both our customers and purchasing staff.



# Questions?